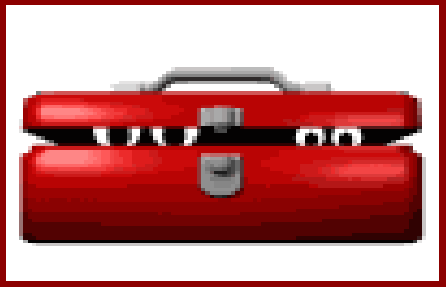
Davis-Monthan/Luke AFB Staff Assistance Visit

Data Toolbox



18 - 21 Nov 2003

Capt Marguerite Guillory
DSN 883-1446
Commercial : (719) 524-1446

Overview

Items Sites Requested:

- DITSCAP
- HIPAA
- New DEERS
- CHCS II
- TRICARE-on-Line
- EWRAS
- Data Sources

DoDI 5200.40 (DITSCAP)

DoD Information Technology Security Certification and Accreditation Process

DITSCAP

Establishes a standard DOD-wide process, set of activities, general tasks, and a management structure to certify and accredit Information Systems (IS) that will maintain the Information Assurance (IA) and security posture of the Defense Information Infrastructure (DII) throughout the life cycle of the system

Formal declaration by the Designated Approving Authority that an IT system is approved to operate in a particular security mode using a prescribed set of safeguards at an acceptable

Definitions

Certification

"Comprehensive evaluation of the technical and non-technical security features of an IT system and other safeguards, made in support of the accreditation process, to establish the extent that a particular design and implementation meets a set of spe security requirements"*

*** DODI 5200.40, 30 Dec 97, Enclosure 2, para E2.**

CIO (Systems Officer) ensures compliance. Mandatory for use by all DoD Cinc, Services/Agenci

Where Can I Find More DITSCAP Information?

Recommended Reading:

DODI 5200.40 DITSCAP
DOD 8510.1-M DITSCAP Application Manual

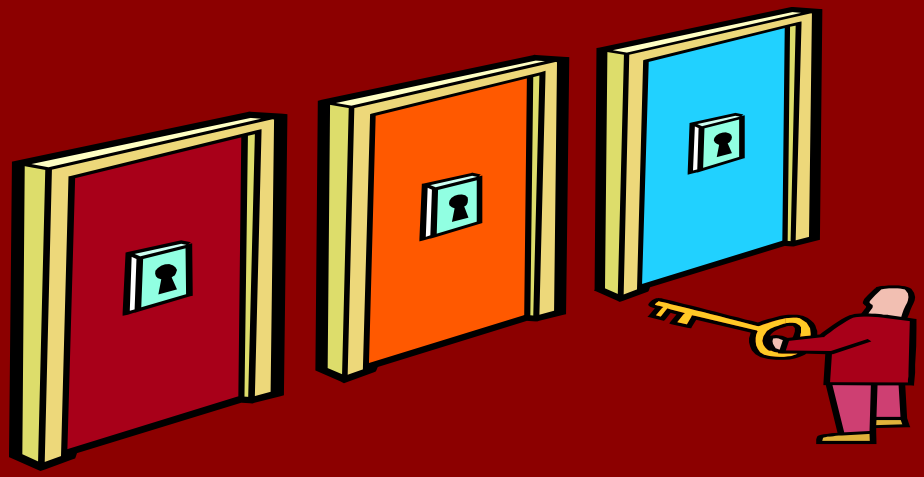
Information Sources:
http://www.tricare.osd.mil/tmis_new

***https://kx.afms.mil (Air Force Knowledge Center)**

***https://us.army.mil (Army Knowledge Online)**

HIPAA

The Department of Defense (DoD) Military Health System (MHS) has always had privacy standards in place to limit unauthorized access and disclosure of personal health information. A new FEDERAL LAW started 14 April 2003—The Privacy Rule of HIPPA of 1996, creates standard safeguards to protect the privacy and confidentiality of personal health care information.



New HIPAA Privacy Standards Begin Today, No. 03-08

April 14, 2003

The MHS is REQUIRED to notify all TRICARE beneficiaries of their enhanced privacy rights.

HOW?

During the period of Dec 02 – Mar 03, DoD mailed ~5 million MHS Notice of Privacy Practices (NoPP) to the home of every AD, Ret Sponsor and FM enrolled in DEERS. HIPAA also REQUIRES that we make sure they understand their rights and the

New HIPAA Privacy Standards Begin Today, No. 03-08

April 14, 2003 (HIPPA Privacy)

MTF Must:

- During their next scheduled medical appointment at the MTF, sponsor and family members will be asked by MTF to acknowledge receipt of the MHS privacy notice. If privacy notice was not issued, member will be issued one during this visit.
  - A Copy of the MHS Notice of Privacy Practices can be downloaded from http://www.tricare.osd.mil/hipaa

- Family members also have the option of declining to sign the acknowledgement. All eligible beneficiaries—whether they acknowledge receipt of the privacy notice or not—may still receive care at the MTF.

- Each MTF has an assigned trained Privacy Officer, who is available to respond to any questions or concerns beneficiaries may have regarding the new privacy rules. The Privacy Officer also serves as patient advocates to ensure that personal health information maintained by the MTF remains protected yet accessible to

HIPAA Privacy

- Uses and disclosure of Protected Health Information
- Individual's rights to access, control and request
- Covered entities' duties
- Complaints procedures
- HIPAA Basics provided to each MTF for training
- **Compliance Date** – 14 Apr 03

HIPAA Security

Ensure confidentiality, integrity and availability of the organization's electronic protected health information (EPHI)

- Protect against reasonably anticipated threats to the security of all EPHI
- Protect against reasonably anticipated uses of such information that are not otherwise protected by the Privacy Rule
- Ensure compliance with the rule by the organization's staff

HIPAA

Basic Provisions

- Provisions regarding electronic data exchange
- Provisions about protection of healthcare data
- Fines/Penalties for violations

HIPAA Resources

www.tricare.osd.mil/hipaa

hipaamail@tma.osd.mil for subject matter questions

hipaasupport@tma.osd.mil for tool related questions

Service POCs

Army – LTC Marta Davidson
Marta.davidson@cen.amedd.army.mil
Air Force – Maj Stephen Greentree
stephen.greentree@pentagon.af.mil
Navy – LT Joy Timmens
jetimmens@us.med.navy.mil

CHCS II

CHCS II

A medical and dental clinical information system that will generate and maintain a comprehensive, life-long, Computer-based Patient Record (CPR) for each MHS beneficiary

- CHCS II Commander's Guide

This Guide is posted on our Lead Agent Information Warehouse site:

http://www.tricarecr.carson.army.mil/Coding/DATA.htm

What Else Will CHCS II Do For Me?

- Recall patient encounters instanteously
- Reduce provider labor involved in billing processes
- Increase MTF collections
- Retrieve patient information from places of treatment outside your MTF **(Outside site must also be CHCSII connected)**
- Patient records stored electronically at a single location

CHCS II

MTF Responsibilities

- Commander:
  - Appoint MTF Project Officer (PO)
- **MTF PO:**
  - Manage all CHCS II related activities
  - Coordinate with Service CIO
  - Appoint members to MTF Project Team

TRICARE Central

CHCS II

Timeline - Generic

ACTIVITIES (in months)

Pre-Implementation (6-12 months)

Appoint Project Team

Data Mapping

Site Survey

Site Prep

SSITP Process

Clinic Activation Sequence

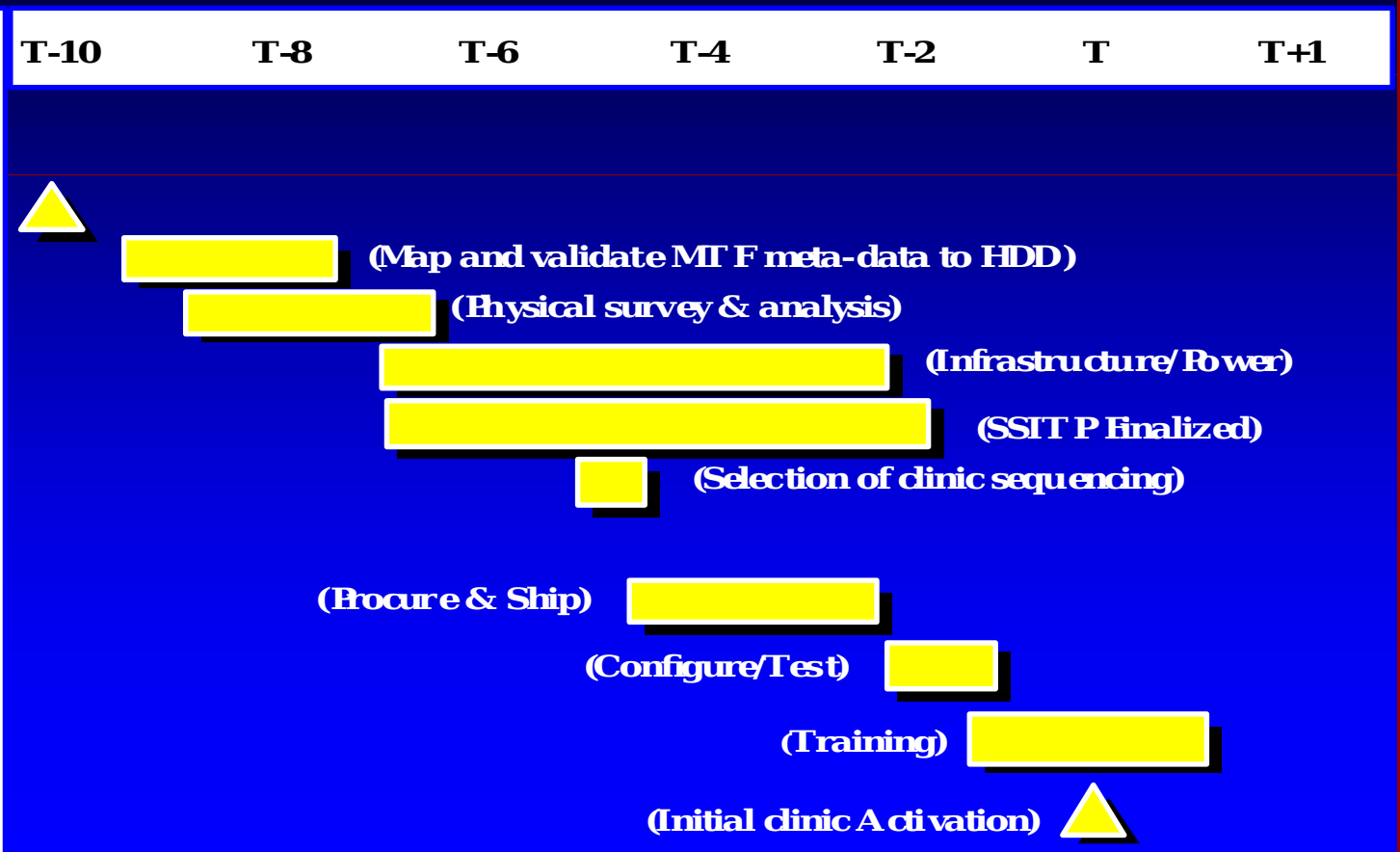
Implementation (1-6 Months)

EUDs & Servers (Procure / Ship)

EUDs & Servers (Installation / Configuration)

Training

Activation



CHCS II

Deployment Schedule

Now – Ft Bliss

Oct 04 – Ft Carson

Dec 04 – Academy

Mar 05 – Davis-Monthan, Holloman, Minot

Apr 05 – Grand Forks, Nellis

May 05 – Ellsworth, Ft Huachuca, Ft Leavenworth, Kirtland, Offutt

Jun 05 – Cannon, FE Warren, Ft Riley, Hill

Jul 05 – Luke, Ft Leonard Wood, Mt Home, Whiteman

Aug 05 – Malmstrom, McConnell

CHCS II

Service POCs

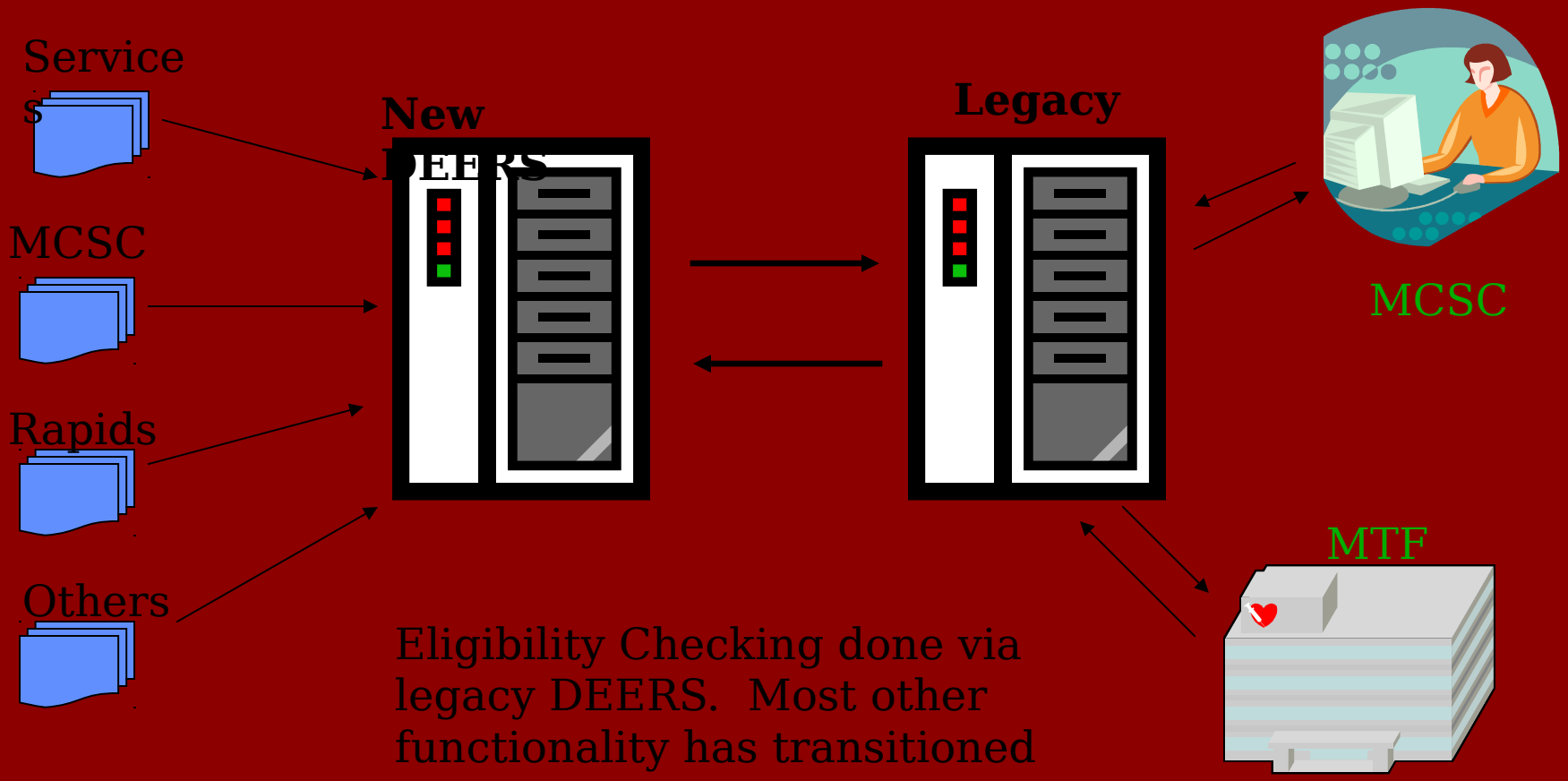
Air Force Col Lee
janice.lee@pentagon.af.mil

Army COL Chiang
suzanne.chiang@otsg.amedd.army.mil

Navy CDR Sowell
pamela.sowell@ha.osd.mil

Website:
http://www.tricare.osd.mil/Architecture/Tch7.Htm

New DEERS vs Legacy DEERS



Eligibility Checking done via legacy DEERS. Most other functionality has transitioned to New DEERS.

New DEERS vs Legacy DEERS

New DEERS:

- Maintains entitlement, eligibility and status information for the MHS

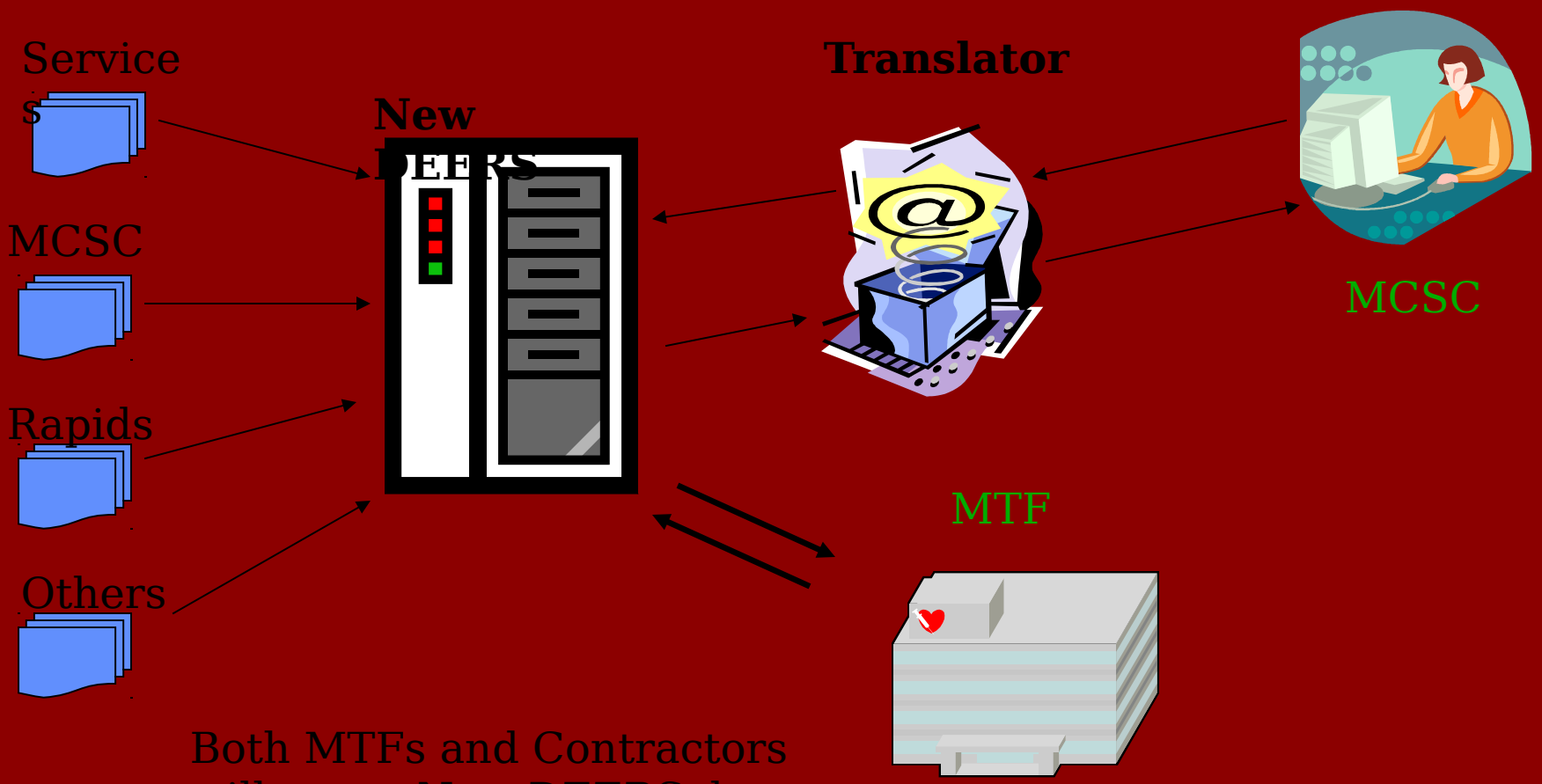
"Legacy DEERS"—Going Away!

- Eligibility Checks
- TRICARE Enrollments
- NAS

New DEERS Briefing housed on the Lead Agent Information Warehouse:

http://www.tricarecr.carson.army.mil/Coding/DATA.htm

When Legacy shuts down



Both MTFs and Contractors will query New DEERS, but contractor data exchange uses “Middleware”

New DEERS

This information should not be new, was shared by MAJCOM CIOs to sites

MTF Steps to Prepare for New DE

- CHCS File and Table Cleanup
  - PCMs:
    - Properly identify all PCMs, deactivate no longer assigned
    - Set provider capacities
    - Ensure assignment criteria are correct
    - Initial load tentatively scheduled for Jan 04
    - Updates will be sent to DEERS daily, after initial

- Identify Resource Sharing providers who are PCMs
  - Enter Provider type code of “R”
  - These panels will have to be reassigned to another

New DEERS

MTF Steps to Prepare for New DEERS

- PCM Phone Numbers
  - New fields in CHCS
  - Number entered at Division or Place of Care Level
  - Information entered is sent to beneficiaries on welcome letters and PCM change letters

Reminder: CHCS changes are managed by Clinical Info Technology Program Office (CITPO/SAIC)

PCM Phone Number can be the clinic level #, not necessarily a PCMs desk phone, or cell # (PCM choice)

New DEERS

DEERS Projects Impacting Direct Care System

- Retroactive Eligibility/Enrollment Maintenance for AD/ADFMs – Jun 03
  - Un-remarried former spouses – Oct 03 (use their own SSN versus sponsor)
- Non-availability Statements (NAS), Mental health Only, NLT 28 Dec 03
- PCM Assignment – Apr 04
- PCM Panel Reassignment – Apr 04
- Letters and Reports – Apr 04
- Beneficiary Universal Enrollment Card – Apr 04
- Other Health Insurance/Standard Insurance Table – Apr 04
- Beneficiary Web Enrollment – TBD

Resources

www.tricare.osd.mil/pmo/t-nex/deers.cfm

Welcome to TRICARE Online - Microsoft Internet Explorer

File Edit View Favorites Tools Help

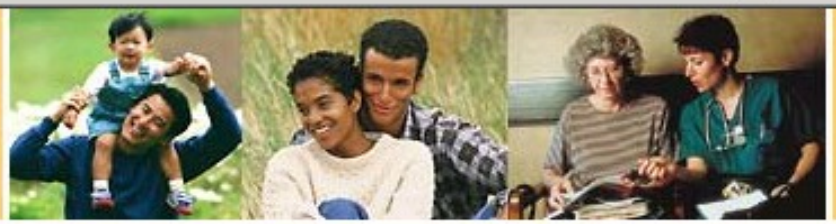
Back Search Favorites Media

Address https://www.tricareonline.com/index.html

Go

TRICARE

TRICARE Online



Home

Search

Log On Help Appointments Claims Dental Enrollment Pharmacy

- Site Registration
- My Personal Health Information
- Services and Benefits
- General Health Info
- Kids
- Providers and TOL Managers
- Government Service Links

TRICARE is the healthcare program for active duty and retired service personnel, their eligible family members and survivors. TRICARE combines both military and civilian services to deliver the highest quality healthcare.

TRICARE Online is brought to you by your local Military Treatment Facility, its civilian Managed Care Partner, and the Department of Defense. These entities form the TRICARE Healthcare Team dedicated to providing you with the best care possible.

TRICARE Online is a web site that is being developed in stages. As we continue to grow, we expect some problems

New users!

https://www.tricareonline.com/registration/register_disclaimer.jsp

Internet

Start Disconnect... Running - B... DEERS - Mi... Welcome ... 6:50 AM

TOL

Current Capabilities:

- Benefits explanation
- Online Primary Care Appointing **(Site specific, MTF Driven)**
- Self-Referral Appointing **(Site specific, MTF Driven)**
- Platform for Enterprise Web-based training
- Micromedex Consumer Drug Catalogue
- Online drug interaction checker
- Tool to create personal health journal
- 18 million pgs-trusted health content information **(Like Web MD)**
- Scalable platform that expands easily for worldwide deployment

TOL

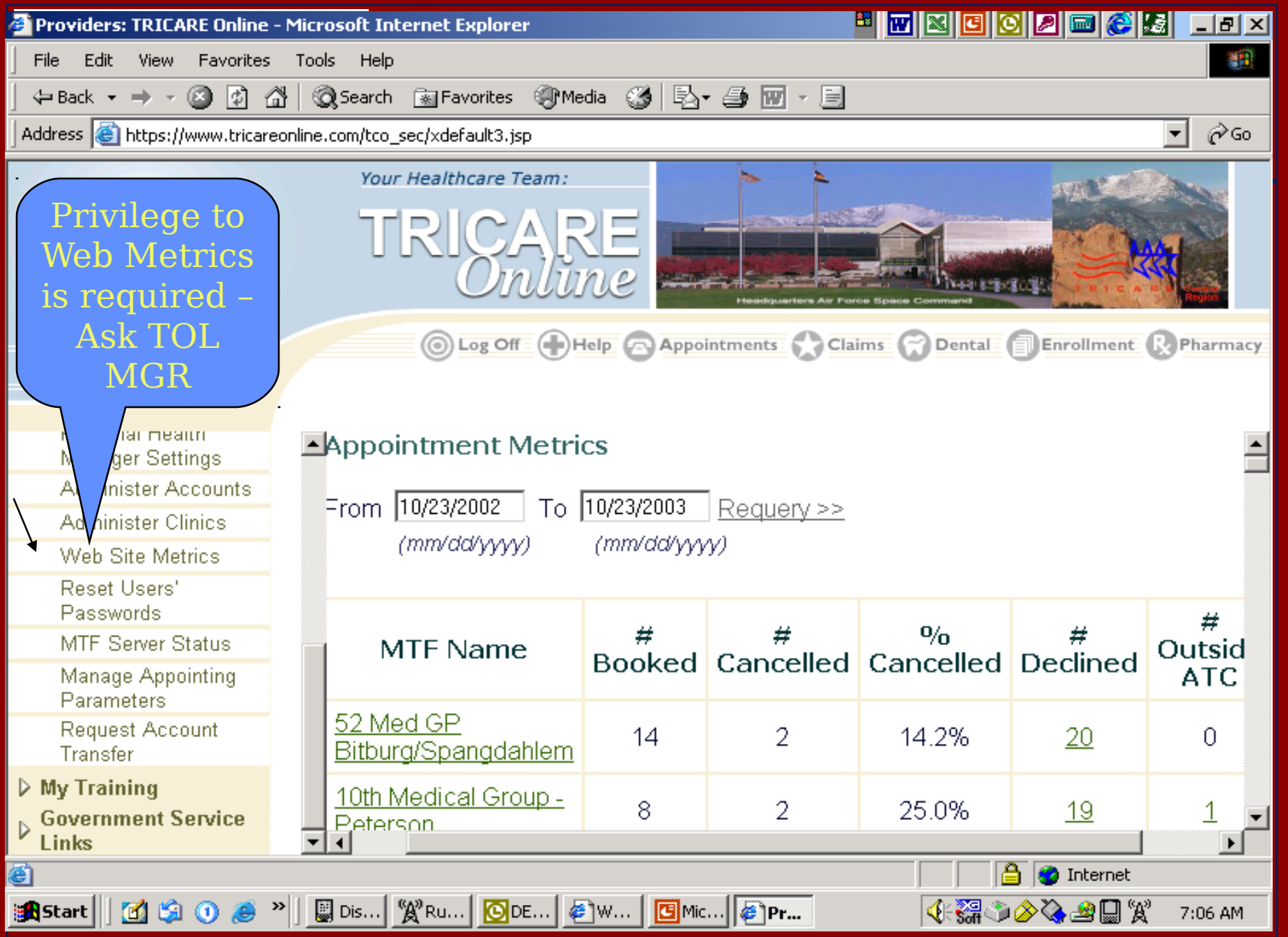
Future Capabilities:

- Referral and Authorization Integration
- Provider & manager secure access to CHCS **(From Home)**
- Web-based pharmacy refills
- Appointment reminder capability **(Via E-mail)**
- Drug renewal request
- Routine tests request
- Web-based HEAR
- Provider-Patient secure email
- Web-based Enrollment
- Potential for integration of service/MCSC initiatives

TRICARE-ON-LINE (TOL)

A single common, secure, state-of-the-art DoD enterprise platform to:

- Increased access to care
- Facilitate population health management and MHS optimization
- Supports patients, providers, managers
- 24/7 Access to Services
- Platform for all future e-Health initiatives


Providers: TRICARE Online - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address https://www.tricareonline.com/tco_sec/xdefault3.jsp
Go
Your Healthcare Team:
TRICARE Online
Headquarters Air Force Space Command
Log Off Help Appointments Claims Dental Enrollment Pharmacy
Privilege to Web Metrics is required – Ask TOL MGR
Administer Clinics
Web Site Metrics
Reset Users' Passwords
MTF Server Status
Manage Appointing Parameters
Request Account Transfer
My Training
Government Service Links
Appointment Metrics
From 10/23/2002 To 10/23/2003 Requery >>
(mm/dd/yyyy) (mm/dd/yyyy)
MTF Name
Booked
Cancelled
% Cancelled
# Declined
# Outsid ATC
52 Med GP Bitburg/Spangdahlem
14
2
14.2%
20
0
10th Medical Group - Peterson
8
2
25.0%
19
1
Internet
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7:06 AM

TOL

Central Region Activation Status:

- 21Sites **"Live"**
  Academy, Buckley, Cannon, Davis-Monthan, Fallon, FE Warren, Ft Carson, Ft Huachuca, Ft Leavenworth, Ft Leonard Wood, Ft Riley, Grand Forks, Kirtland, Luke, Minot, Mt Home, Offutt, Peterson, Nellis, WBAMC, Whiteman

- 4 Sites testing
  Ellsworth, White Sands, Malmstrom, McConnell

- 2 Sites awaiting TMA engineering to activate
  Hill, Holloman

TOL

Resources:

- www.tricareonline.com
- www.tricarecr.carson.army.mil/tol/tricareonline.htm

Regional POC:

Maj Kim Eagan - kim.eagan@tricare.carson.army.mil

TRICARE Central

EWRAS/NAS

Central Region will Phase In Oct 04

Enterprise-Wide Referral and Authorization System – NAS and Referrals

Integrating Policy Decisions and IT System Development to Optimize Business Processes and Quality Care

Please give credit to Lt Col Roger Price, the TMA EWRAS Program Manager & Lt Col Gretchen Cusack (TRICARE Central Lead Agent)

Policies

The Enterprise-Wide Referral and Authorization System (EWRAS) will be used for Mental Health NAS (NLT 28 Dec 03) and Electronic Referrals and Authorizations

EWRAS will support the TMA policy of focused UM/UR

Paper based referrals will still continue where there is no TOL/web access. TMA and the services must develop a plan to migrate these to electronic only.

Policies

- The total amount of time for all MTF review activities is <u>one workday (= business day)</u>
- Rather than setting an absolute requirement for all referrals, a threshold metric will be set for all referrals (85% of all Referrals will be authorized in one workday and 100% in three workdays from receipt of referral)
- The clock starts for Access to Care measurement when a complete R&A (278) is electronically received by the first reviewing authority

What Should I do to Prepare

Access the website

www.tricare.osd.mil/tai/ewras.htm

Follow the instructions provided in the user's guide

Coordinate a staff meeting

Make decisions regarding routing process

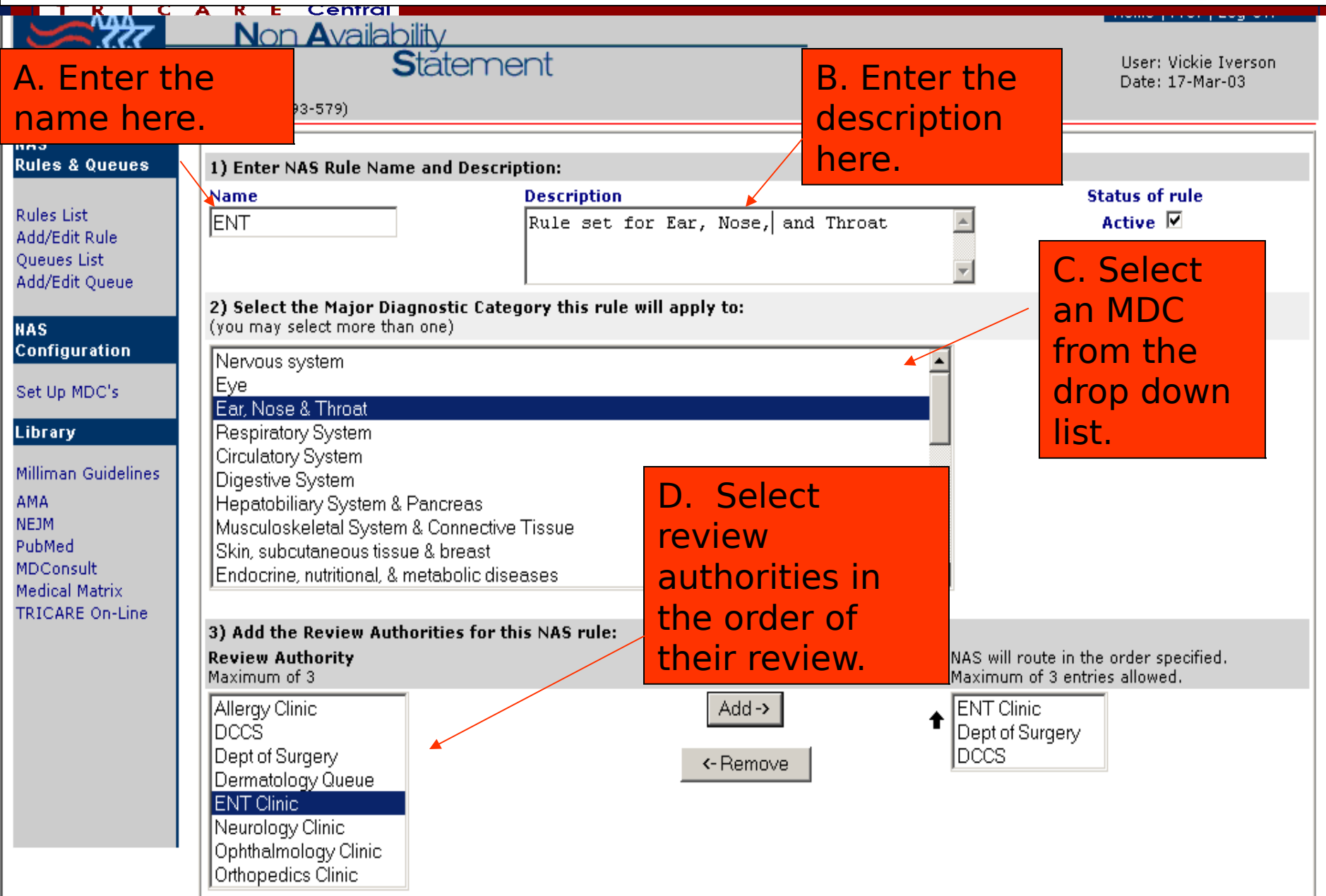
Ensure all required personnel have access to

Welcome Menu

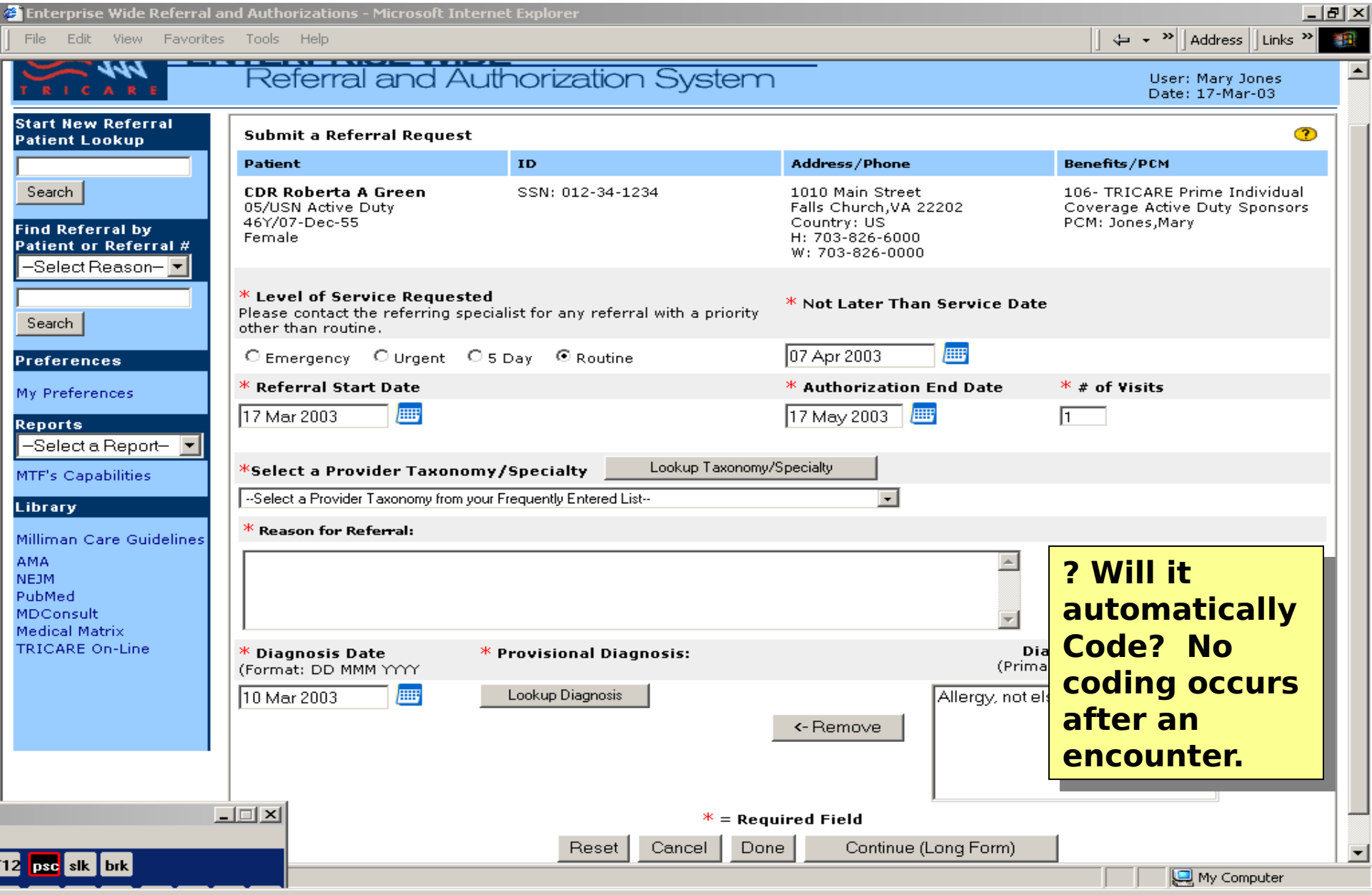
HOME
SEARCH
A to Z
HELP
WHAT'S NEW
SITE MAP
TRICARE
your military health plan
Welcome, Jim McCoy
Generate a 278 Request
View Status of Previous Requests
Review Requests Awaiting Approval
Configure Your Profile
Configure 278 Routing/Approval Rules
Logout
| TRICARE Provider Information | TRICARE Management Activity | Conferences |
| Policy and Planning | Link/References |
The TRICARE Website is the Official Web Presence of the TRICARE Management Activity.
Skyline 5, Suite 810; 5111 Leesburg Pike; Falls Church, VA 22041-3206
For help with this website visit our help page
The content of this page was updated on Wednesday 30 January, 2002

Sample Rule Set

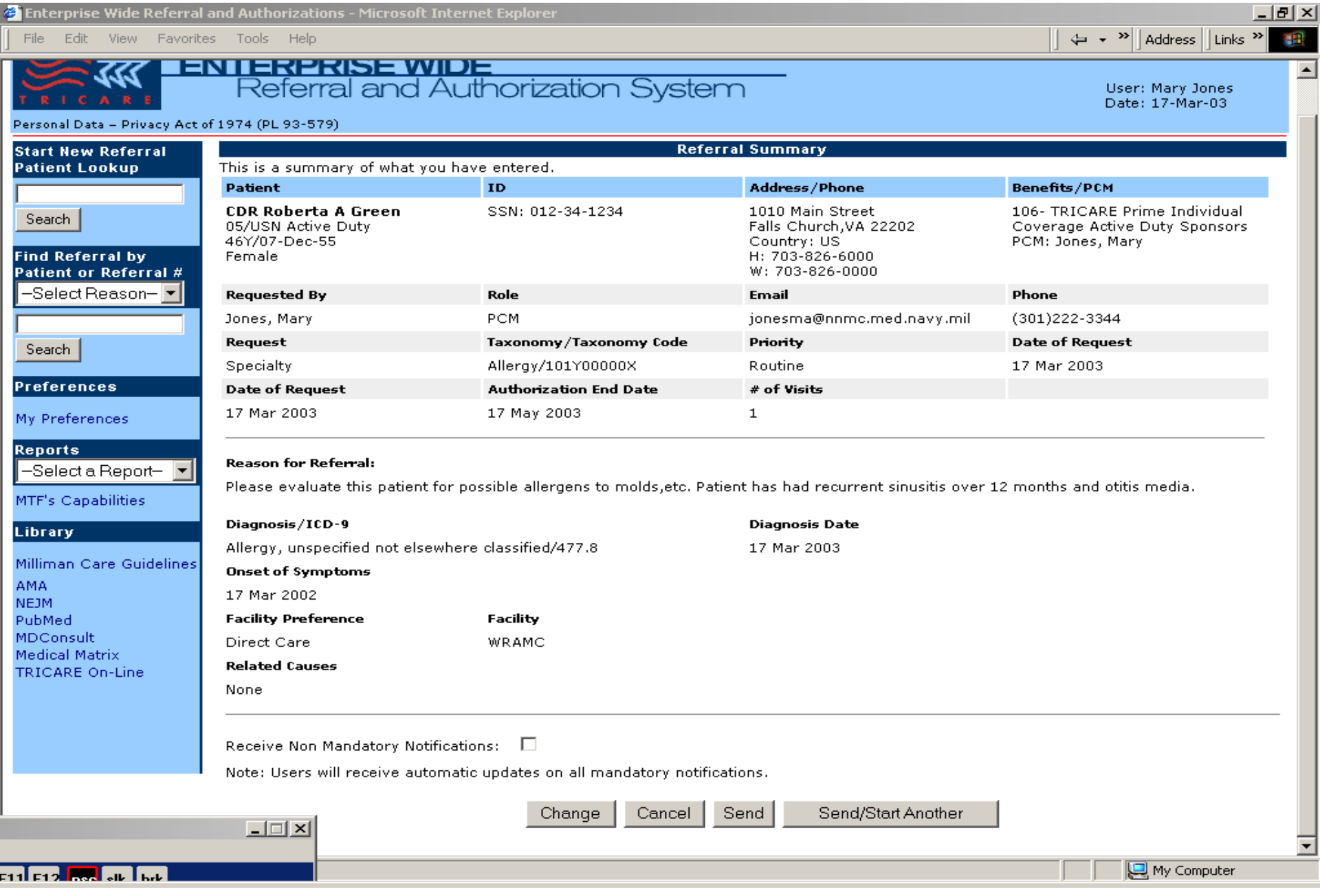
TRICARE Online.com



Referral Request



Referral –Summary



Approval

Approval Decision
Patient: Sandy Schmidt
Sex: F
DOB: 22 Jun 1938
FMP/SSN: 20/123-23-4567
Status: E-Tricare Prime
Region: 03
Branch: Navy
Rank/Grade: O8
Help
Approval Decision To change where the service will be performed, select "Modified" as your approval decision.
Approved
If Denied, select a denial reason
Not applicable
Enter any necessary notes concerning this approval decision

MTF Tasks – EWRAS Prep

- Dedicate UM clinical Referral Mngt Resource
- Build Referral Mngt team of stakeholders
- Standard electronic SF 513 Process
- Know capacity and referral patterns
- Manage Access – esp high $ specialty care
- Sept 2003 – Complete NAS Rules Table
- Dec 2003 – Rule Set to program EWRAS
  - Partner with SHCC/TSC
- Feb – April 2003 – WBT for Referrals
- Oct 2004 – EWRAS Regional Stand-up

MTF Leadership Decisions

- Referral generation roles permissions – surrogates
- How to manage non-eligibles
- Use of consulted provider preference – long form
- Complexity of routing/level/ # of reviews
- Use of UR/medical necessity review
- Second level and appeals process
- How to manage “Approve to Direct Care” when no appt available?
- Electronic resulting vs. paper medical record

EWRAS/NAS - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites Media

Address http://www.tricare.osd.mil/tai/ewras.htm Go

Website

- Home
- What's New
- Background
- Commanders Guide To Access Success
- Policies, Documents & Presentations
- Education & Training
- Frequently Asked Questions
- Best Business Practices
- Performance Measures/ Metrics
- What Can Sites Implement Now?
- Software Enhancements/

EWRAS/NAS

1. Business Rules Guide
   a. Guidelines to Documenting Business Processes for Non Availability Statements
   b. NAS Documenting Tool
   c. Guidelines to Documenting Business Processes for the Enterprise Wide Referral and Authorization System
   d. HCDP codes
   e. Provider taxonomies
   f. EWRAS Documenting Tool
   g. CPT Codes

Done Internet

Start Inbox - Mi... Links - Me... EWRAS/N... Microsoft ... 9:11 AM

Data Sources

New Requirements for the MTF Under Next Generation of Co

•Appointing Functions

•Resource Sharing Management

•Utilization Management

•Revised Financing

Privilege, Pleasure, Reasonable, Relevant (P2R2)

P2R2 Push Reports?

- MTF Report (Overall)
- MTF Productivity
- MTF Access to Care
- Prime Containment Review
- P2R2 Wing Cc Medical Metrics, by MTF
- When you access this site, you will have to join, https://p2r2va.hq.af.mil/ look at the bottom left corner and you'll see the "push reports" icon

P2R2WingCCMedicalMetrics_pr_14_0010 - Microsoft Word

File Edit View Insert Format Tools Table Window Help

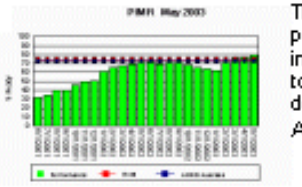
Wing Commander Stakeholder Report - August 2003

DAVIS MONTHAN AFB

Air Force Medical Service
Office of the Surgeon General

How to Interpret this Report

The Air Force Surgeon General, Lt Gen Peach Taylor, would like you to consider these three key indicators as a measure of the health of your force and the performance of your local



The "AF goal", indicated by the red line, is the minimum desired performance level. The table next to each chart, shows other installations within the MAJCOM and their performance relative to your installation. A "-" performance value indicates the facility does not report this metric. The second table shows the "Overall AF Score".

What Should be Considered?

PHA & INDIVIDUAL MEDICAL READINESS (PIMR)
The percent of locally assigned active duty personnel, medically ready to deploy (current on Preventive Health Assessment (PHA), immunizations, dental, labs and has no deployment limiting medical conditions).

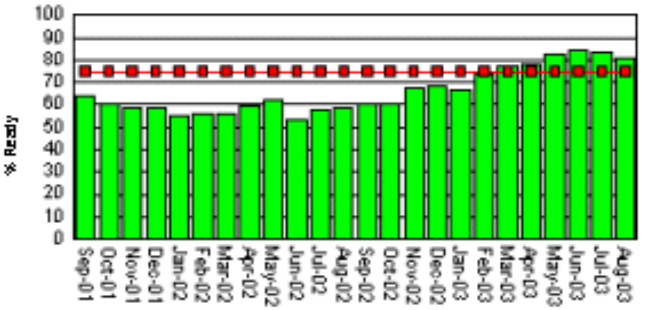
FITNESS
The percent of locally assigned active duty personnel who have tested and passed cycle ergometry in the past 12 months.

ACCESS to ROUTINE CARE
The percent of booked appointments which met the standard of 7 days for routine medical care for TRICARE Prime enrollees. A zero in the metric rank indicates the MTF had more than 30% booked to Future.

Metric Linkage Readiness

PHA and Individual Medical Readiness is vital to ensure troops are ready to deploy. Top performing installations have made PIMR a priority within their command.

PIMR August 2003



ACC August 2003

Unit	Score	Rank
ELLSWORTH AFB	83	1
HOLLOMAN AFB	82	2
CANNON AFB	81	3
DAVIS MONTHAN AFB	80	4
MINOT AFB	78	5
WHITEMAN AFB	78	6
MOUNTAIN HOME AFB	78	7
BEALE AFB	75	8
NELLIS AFB	75	9
LANGLEY AFB	73	10
OFFUTT AFB	72	11
SHAW AFB	71	12
SEYMOUR JOHNSON AFB	69	13
DYESS AFB	68	14
BARKSDALE AFB	67	15
MOODY AFB	65	16

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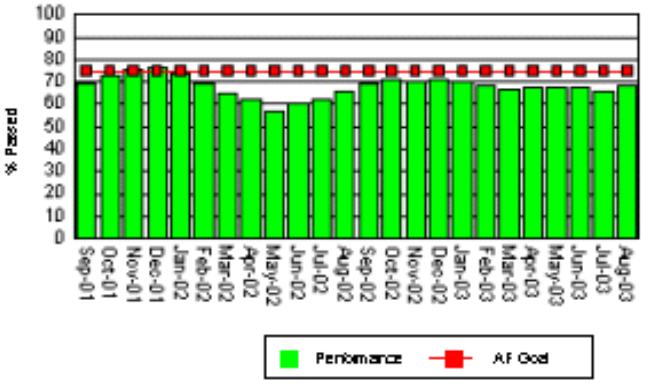
P2R2WingCCMedicalMetrics_pr_14_0009 - Microsoft Word

File Edit View Insert Format Tools Table Window Help

Metric Linkage Fitness

Reported to the Air Force Chief of Staff, this Wing level program is administered by your Medical Treatment Facility. Success in this program indicates leadership focus among the various units of your installation.

Cycle Ergometry August 2003



AETC August 2003

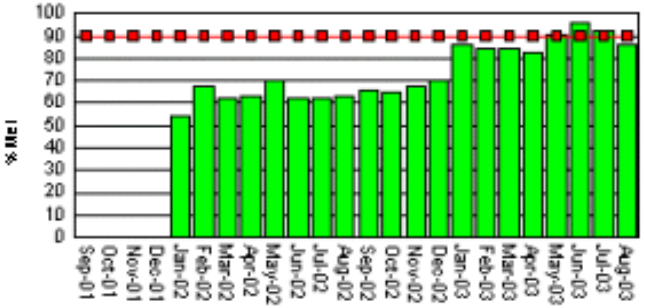
Unit	Score	Rank
VANCE AFB	79	1
SHEPPARD AFB	78	2
LAUGHLIN AFB	77	3
LITTLE ROCK AFB	77	4
TYNDALL AFB	76	5
ALTUS AFB	76	6
GOODFELLOW AFB	72	7
COLUMBUS AFB	71	8
RANDOLPH AFB	70	9
MAXWELL AFB	69	10
LUKE AFB	68	11
KEESLER AFB	61	12
LACKLAND AFB	57	13

Overall AF Score	66

Metric Linkage Customer Satisfaction

The most prominent source of satisfaction among TRICARE Prime enrollees, is simply gaining access to care in a timely manner. This is the single most important process measure for meeting enrollee expectations.

Access to Care (Routine) August 2003



AETC August 2003

Unit	Score	Rank
ALTUS AFB	100	1
GOODFELLOW AFB	95	2
COLUMBUS AFB	95	3
VANCE AFB	94	4
TYNDALL AFB	93	5
SHEPPARD AFB	92	6
RANDOLPH AFB	91	7
LAUGHLIN AFB	88	8
KEESLER AFB	86	9
LUKE AFB	86	10
MAXWELL AFB	82	11
LACKLAND AFB	72	12
LITTLE ROCK AFB	69	13

Overall AF Score	81

Questions To: G.D. "Rick" Reichard, LtCol, USAF, MSC, CHEC Chief, Health Modeling and Information Division

HQ/USAF/SGXI

Page 1 Sec 1 1/1 At 0.5" Ln 219 Col 1 REC TRK EXT OVR

Start Inbox - Mi... Microsoft ... Air Force ... P2R2Win... 10:47 AM

TRICARE Operations Center

http://www.tricare.osd.mil/tools/

- MTF Template Analysis Tool

- Access to Care Reports

- Enrollment and Population Reports

http://toc.tma.osd.mil/cgi-bin/broker.exe - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites Media

Address http://toc.tma.osd.mil/cgi-bin/broker.exe Go

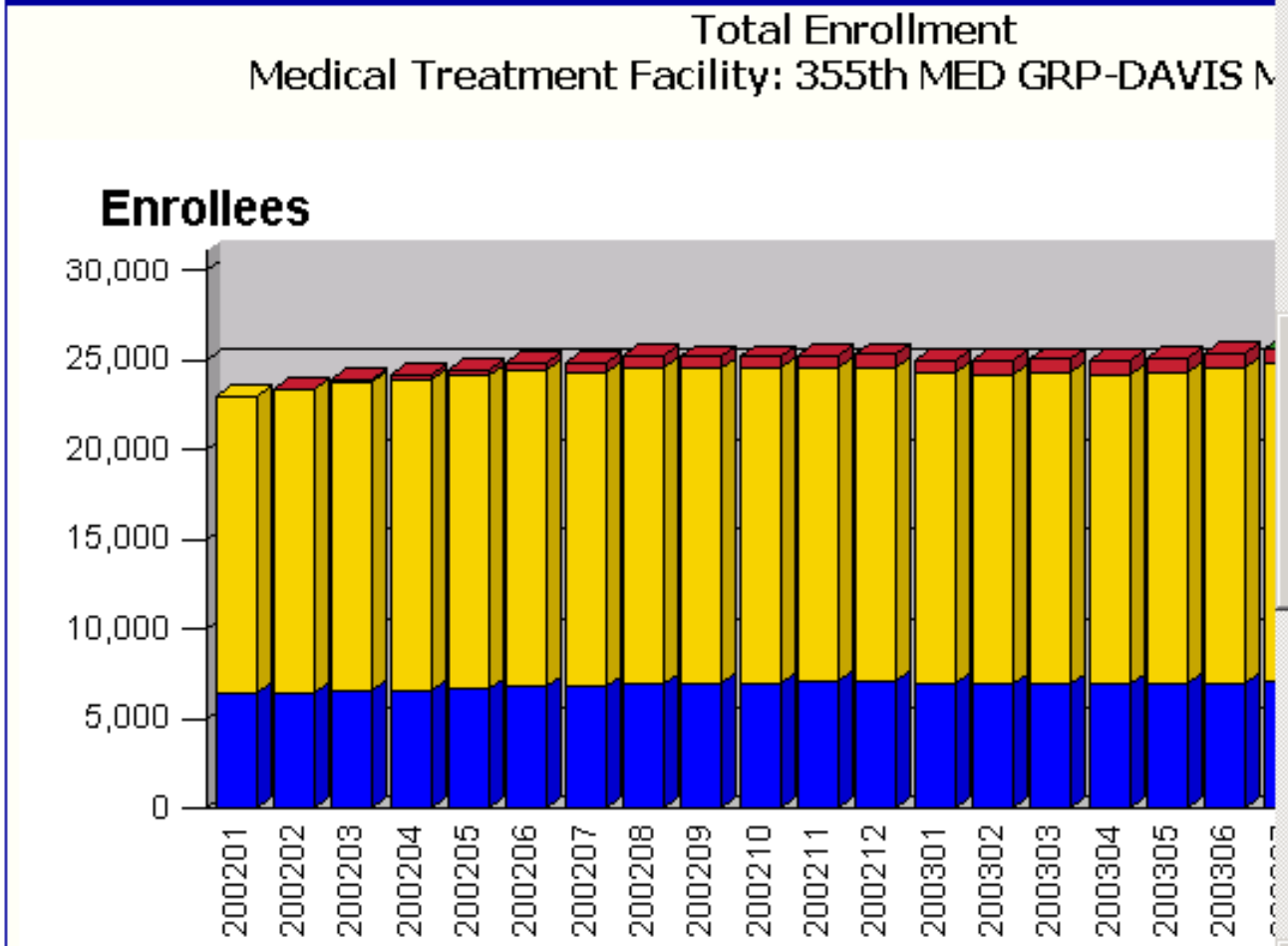
Reporting Tools

Medical Treatment Facility:355th MED GRP-DAVIS MONTHAN (0010)

Statistics Represent CHCS Date: 11/03/2003
Most Recent Data Load Completed: 03NOV03:14:18:06

Tool	Last Known Date	Currently Reporting	Help
Template Analysis Tool (TAT)	11/03/2003	1/1 (100%)	
Inpatient Daily Summary	10/22/2003	0/1 (0%)	
Length of Stay Analysis	10/22/2003	0/1 (0%)	
Provider Schedules	11/03/2003	1/1 (100%)	
Appointment		1/1	

Enrollment



Done Internet

Start Inbox - Microsoft Outlook http://toc.tma.osd.mil... 2:04 PM

MTF Template Analysis Tool

Appointing

http://www.tricare.osd.mil/tools/Tat/snp/rptUCbyApptTypePC10Future.snp - Microsoft Internet Explorer

File Go To Favorites Help

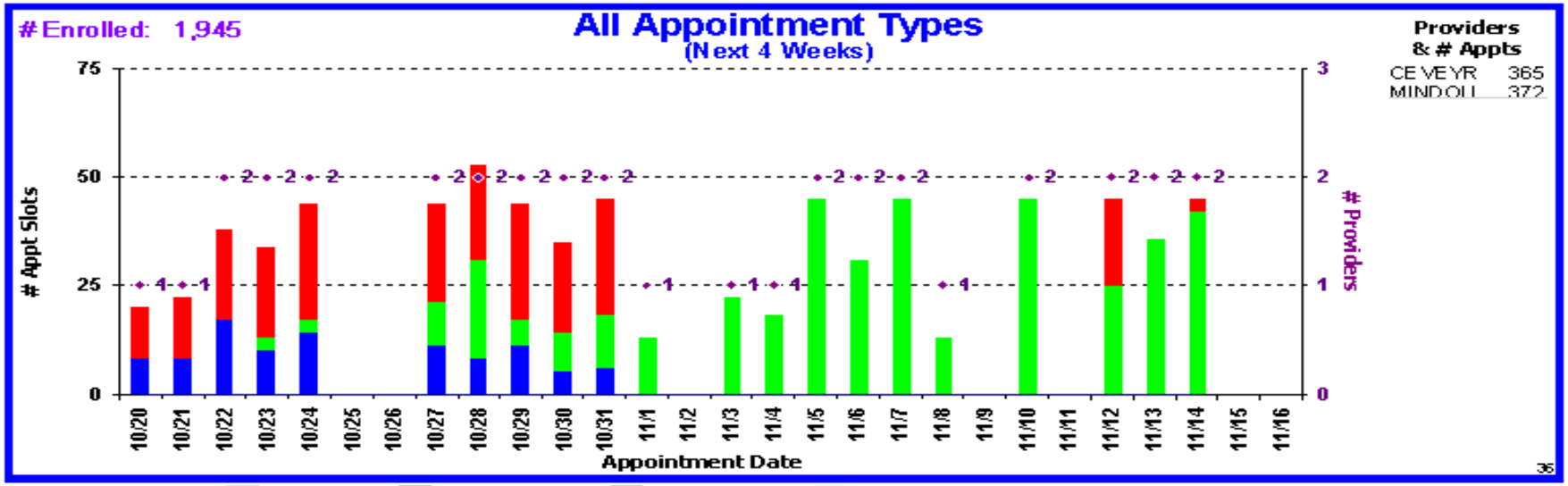
Back Search Favorites Media

Address http://www.tricare.osd.mil/tools/Tat/snp/rptUCbyApptTypePC10Future.snp Go

355th MED GRP-DAVIS MONTHAN
DMISID: 10
MEPRS4: BDAB

Pediatrics Clinics

Future Template Clinic Summary



Acute Appointments (Next 4 Weeks) Appt Type #

Routine Appointments (Next 4 Weeks) Appt Type #

Unknown Zone

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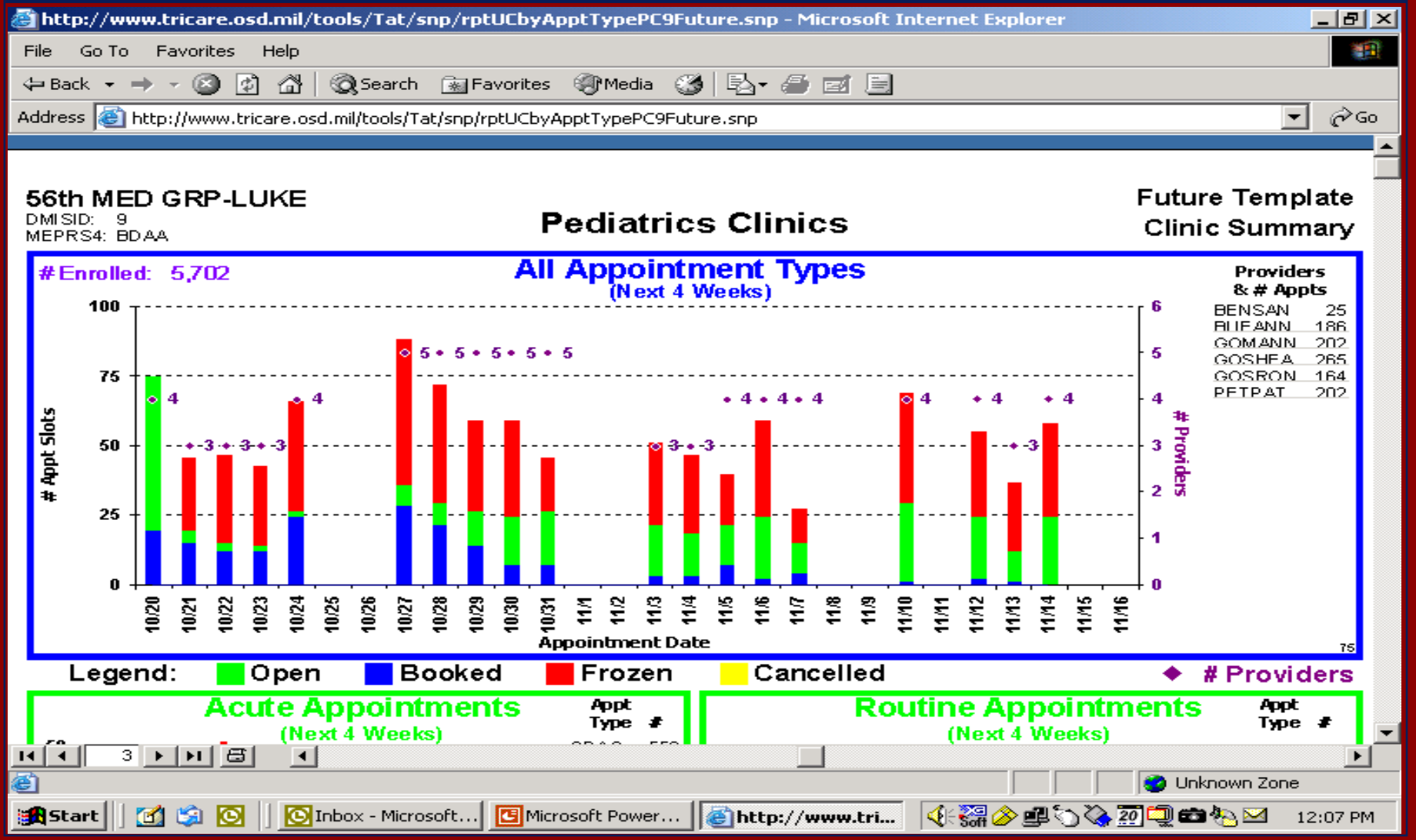
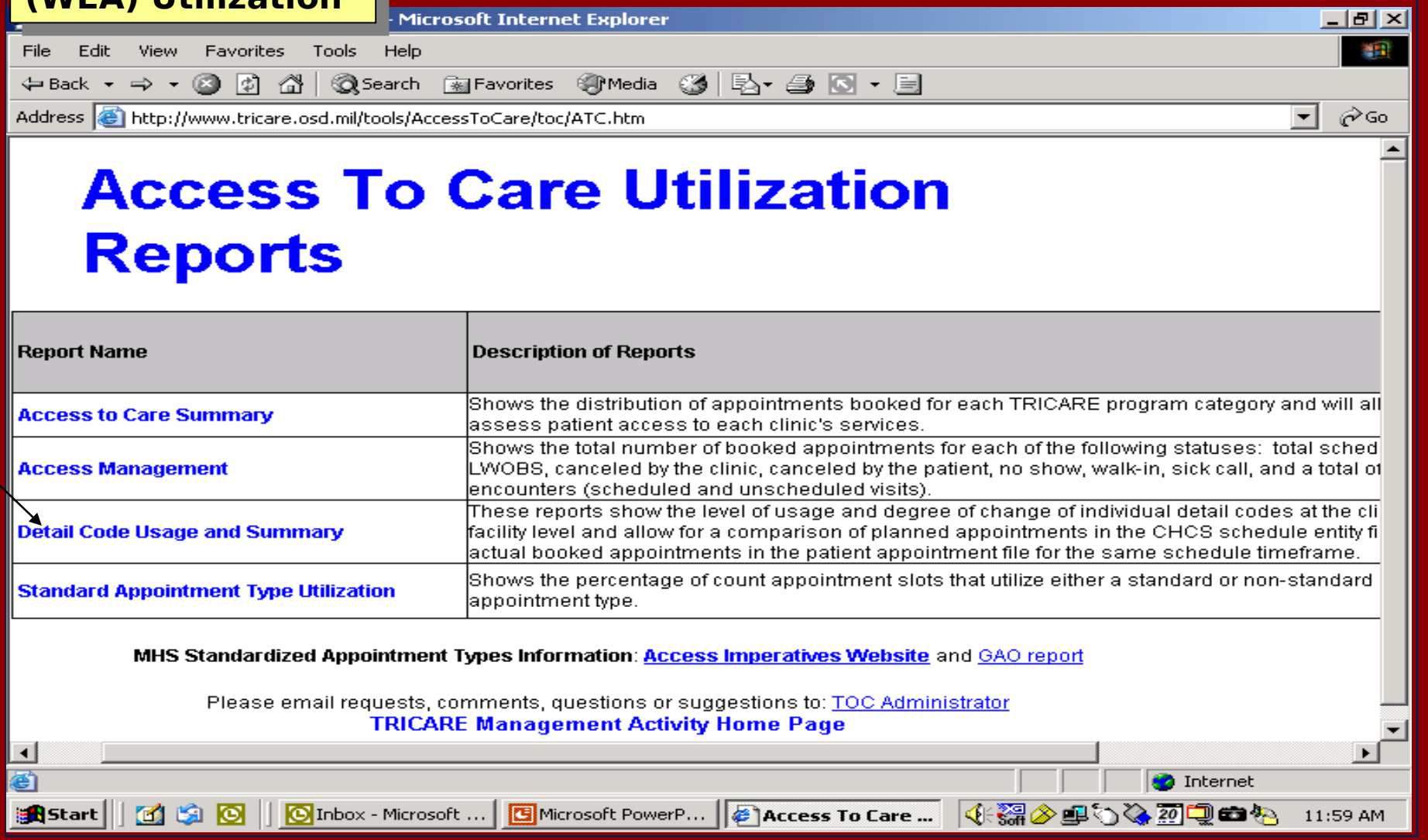
MTF Template Analysis Tool

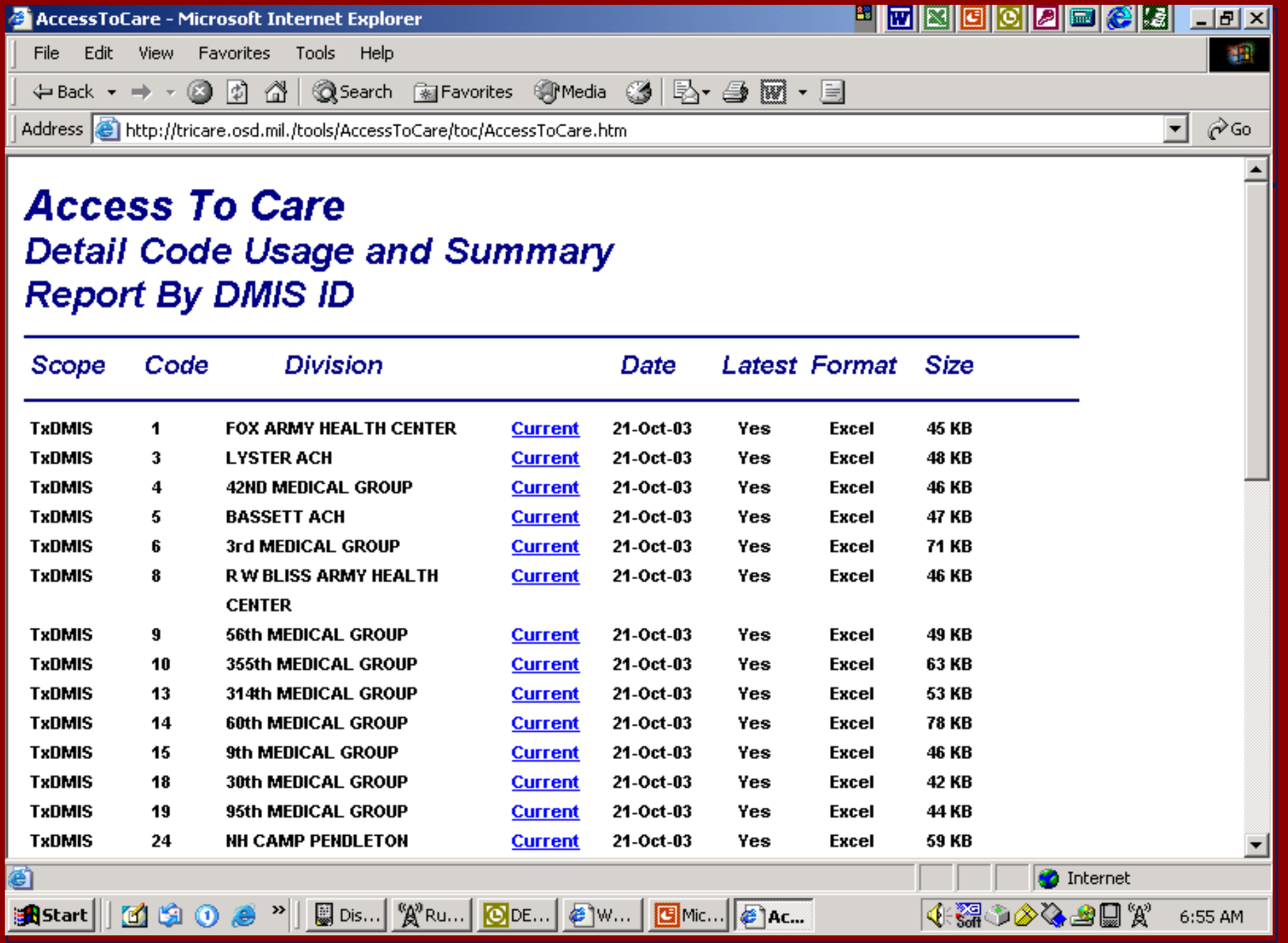
Appointing

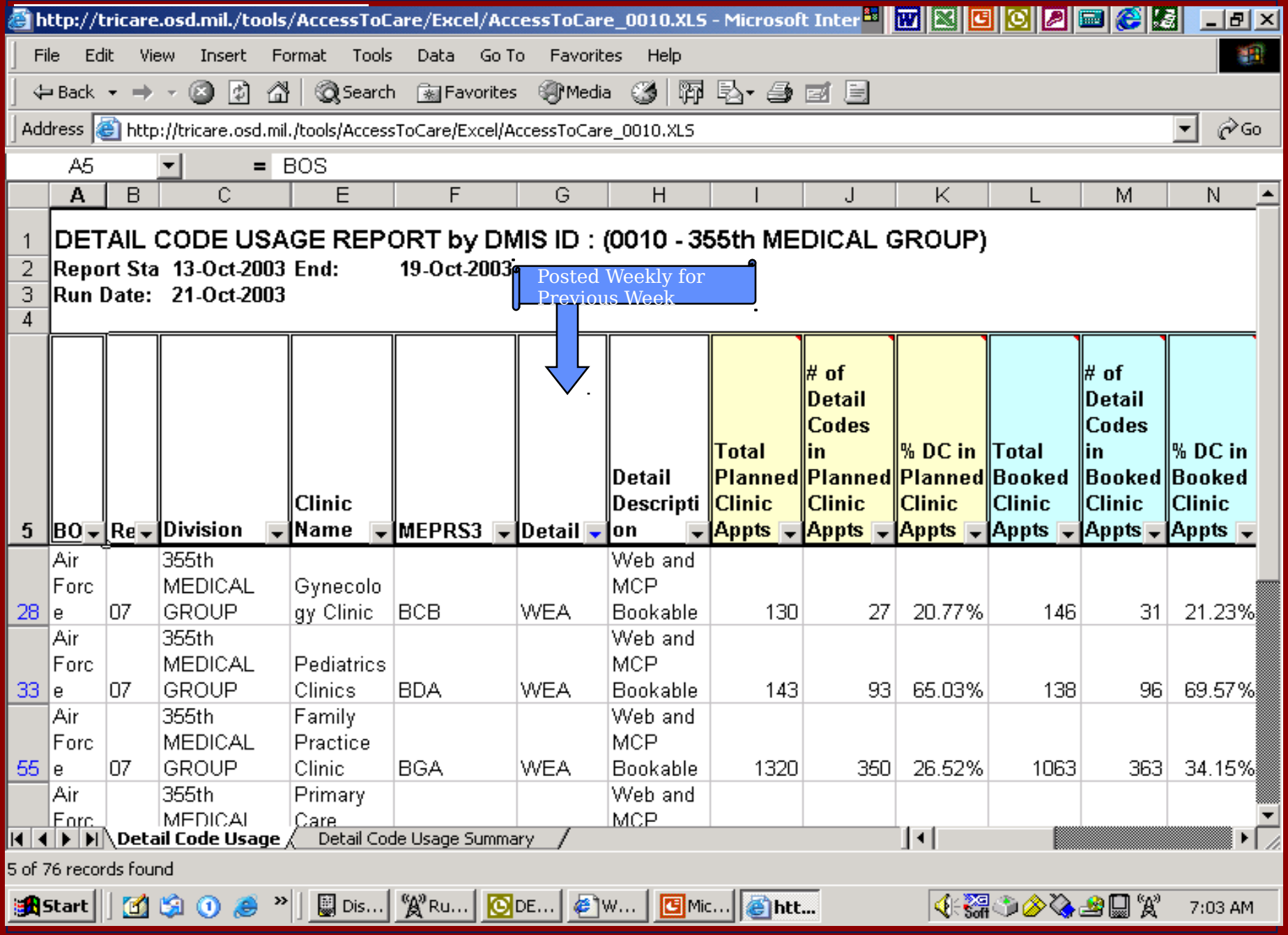


Access to Care Reports

Detail Code Usage enables you to see your Web Enable (WEA) Utilization

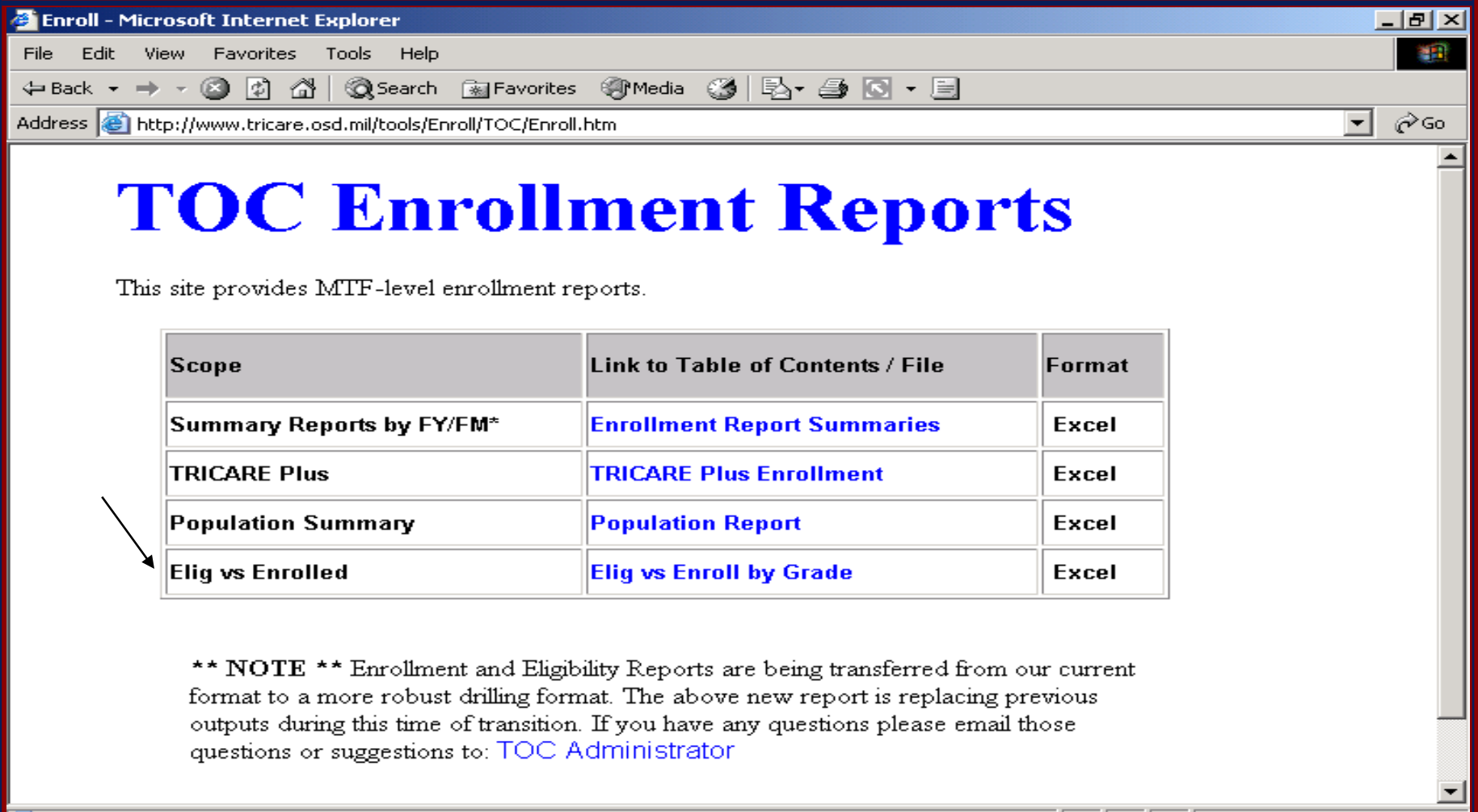

Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/tools/AccessToCare/toc/ATC.htm
Go
Access To Care Utilization Reports
Report Name
Description of Reports
Access to Care Summary
Shows the distribution of appointments booked for each TRICARE program category and will all assess patient access to each clinic's services.
Access Management
Shows the total number of booked appointments for each of the following statuses: total sched LWOBS, canceled by the clinic, canceled by the patient, no show, walk-in, sick call, and a total of encounters (scheduled and unscheduled visits).
Detail Code Usage and Summary
These reports show the level of usage and degree of change of individual detail codes at the cli facility level and allow for a comparison of planned appointments in the CHCS schedule entity fi actual booked appointments in the patient appointment file for the same schedule timeframe.
Standard Appointment Type Utilization
Shows the percentage of count appointment slots that utilize either a standard or non-standard appointment type.
MHS Standardized Appointment Types Information: Access Imperatives Website and GAO report
Please email requests, comments, questions or suggestions to: TOC Administrator
TRICARE Management Activity Home Page
Internet
Start
Inbox - Microsoft ...
Microsoft PowerP...
Access To Care ...
11:59 AM


AccessToCare - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://tricare.osd.mil./tools/AccessToCare/toc/AccessToCare.htm
Go
Access To Care
Detail Code Usage and Summary
Report By DMIS ID
Scope Code Division Date Latest Format Size
TxDMIS 1 FOX ARMY HEALTH CENTER Current 21-Oct-03 Yes Excel 45 KB
TxDMIS 3 LYSTER ACH Current 21-Oct-03 Yes Excel 48 KB
TxDMIS 4 42ND MEDICAL GROUP Current 21-Oct-03 Yes Excel 46 KB
TxDMIS 5 BASSETT ACH Current 21-Oct-03 Yes Excel 47 KB
TxDMIS 6 3rd MEDICAL GROUP Current 21-Oct-03 Yes Excel 71 KB
TxDMIS 8 R W BLISS ARMY HEALTH CENTER Current 21-Oct-03 Yes Excel 46 KB
TxDMIS 9 56th MEDICAL GROUP Current 21-Oct-03 Yes Excel 49 KB
TxDMIS 10 355th MEDICAL GROUP Current 21-Oct-03 Yes Excel 63 KB
TxDMIS 13 314th MEDICAL GROUP Current 21-Oct-03 Yes Excel 53 KB
TxDMIS 14 60th MEDICAL GROUP Current 21-Oct-03 Yes Excel 78 KB
TxDMIS 15 9th MEDICAL GROUP Current 21-Oct-03 Yes Excel 46 KB
TxDMIS 18 30th MEDICAL GROUP Current 21-Oct-03 Yes Excel 42 KB
TxDMIS 19 95th MEDICAL GROUP Current 21-Oct-03 Yes Excel 44 KB
TxDMIS 24 NH CAMP PENDLETON Current 21-Oct-03 Yes Excel 59 KB
Internet
Start
6:55 AM


http://tricare.osd.mil./tools/AccessToCare/Excel/AccessToCare_0010.XLS - Microsoft Inter
File Edit View Insert Format Tools Data Go To Favorites Help
Back Search Favorites Media
Address http://tricare.osd.mil./tools/AccessToCare/Excel/AccessToCare_0010.XLS
Go
A5 = BOS
DETAIL CODE USAGE REPORT by DMIS ID : (0010 - 355th MEDICAL GROUP)
Report Sta 13-Oct-2003 End: 19-Oct-2003
Run Date: 21-Oct-2003
Posted Weekly for Previous Week
BO
Re
Division
Clinic Name
MEPRS3
Detail
Detail Description
Total Planned Clinic Appts
# of Detail Codes in Planned Clinic Appts
% DC in Planned Clinic Appts
Total Booked Clinic Appts
# of Detail Codes in Booked Clinic Appts
% DC in Booked Clinic Appts
28 Air Force 07 355th MEDICAL GROUP Gynecology Clinic BCB WEA Web and MCP Bookable 130 27 20.77% 146 31 21.23%
33 Air Force 07 355th MEDICAL GROUP Pediatrics Clinics BDA WEA Web and MCP Bookable 143 93 65.03% 138 96 69.57%
55 Air Force 07 355th MEDICAL GROUP Family Practice Clinic BGA WEA Web and MCP Bookable 1320 350 26.52% 1063 363 34.15%
Air Force 355th MEDICAL Primary Care Web and MCP
Detail Code Usage
Detail Code Usage Summary
5 of 76 records found
Start
7:03 AM

Enrollment and Population Reports

Appointing

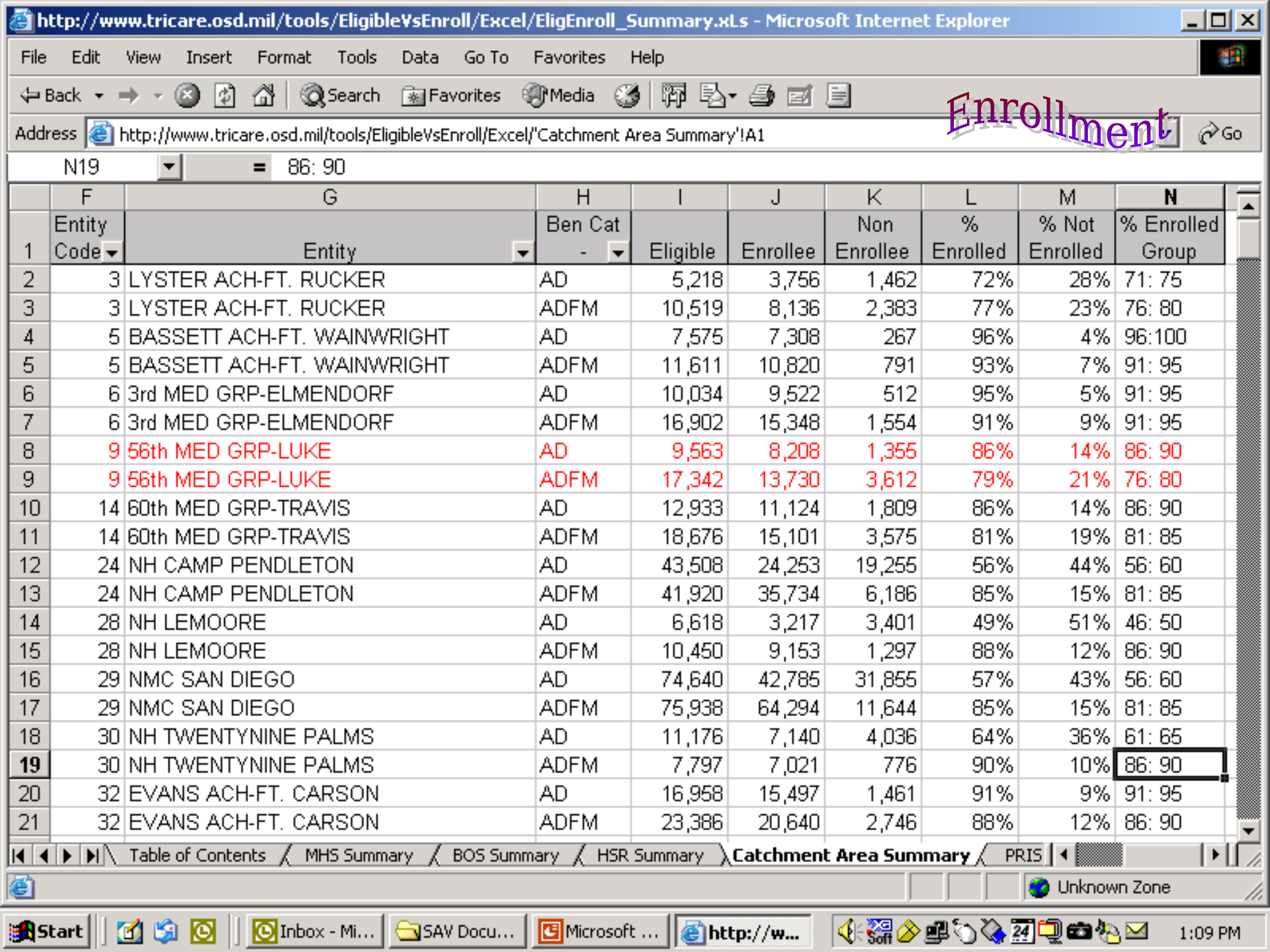


TOC Enrollment Reports

This site provides MTF-level enrollment reports.

Scope	Link to Table of Contents / File	Format
Summary Reports by FY/FM*	Enrollment Report Summaries	Excel
TRICARE Plus	TRICARE Plus Enrollment	Excel
Population Summary	Population Report	Excel
Elig vs Enrolled	Elig vs Enroll by Grade	Excel

** NOTE ** Enrollment and Eligibility Reports are being transferred from our current format to a more robust drilling format. The above new report is replacing previous outputs during this time of transition. If you have any questions please email those questions or suggestions to: TOC Administrator

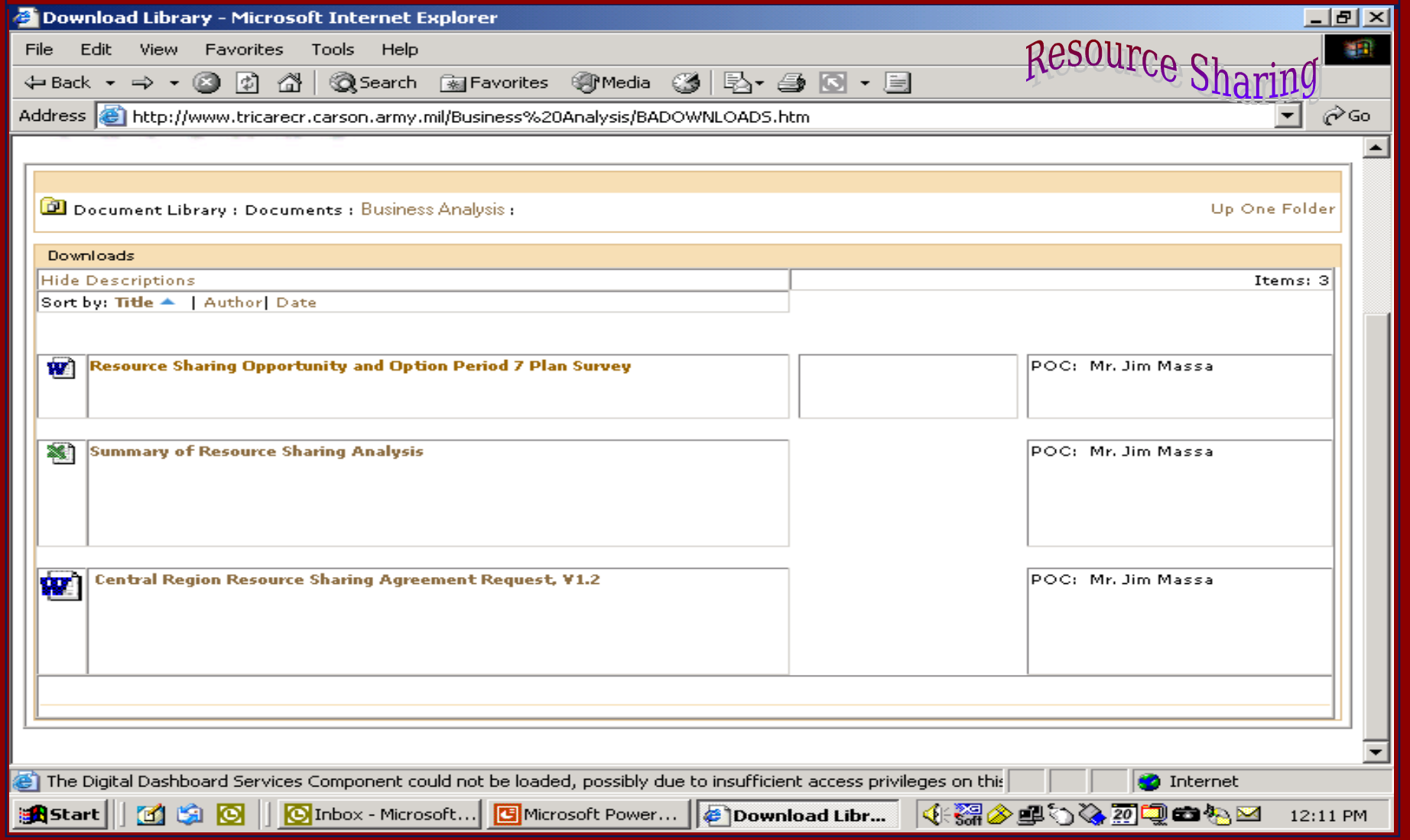

http://www.tricare.osd.mil/tools/EligibleVsEnroll/Excel/EligEnroll_Summary.xls - Microsoft Internet Explorer
File Edit View Insert Format Tools Data Go To Favorites Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/tools/EligibleVsEnroll/Excel/'Catchment Area Summary'!A1
Go
Enrollment
N19 = 86: 90

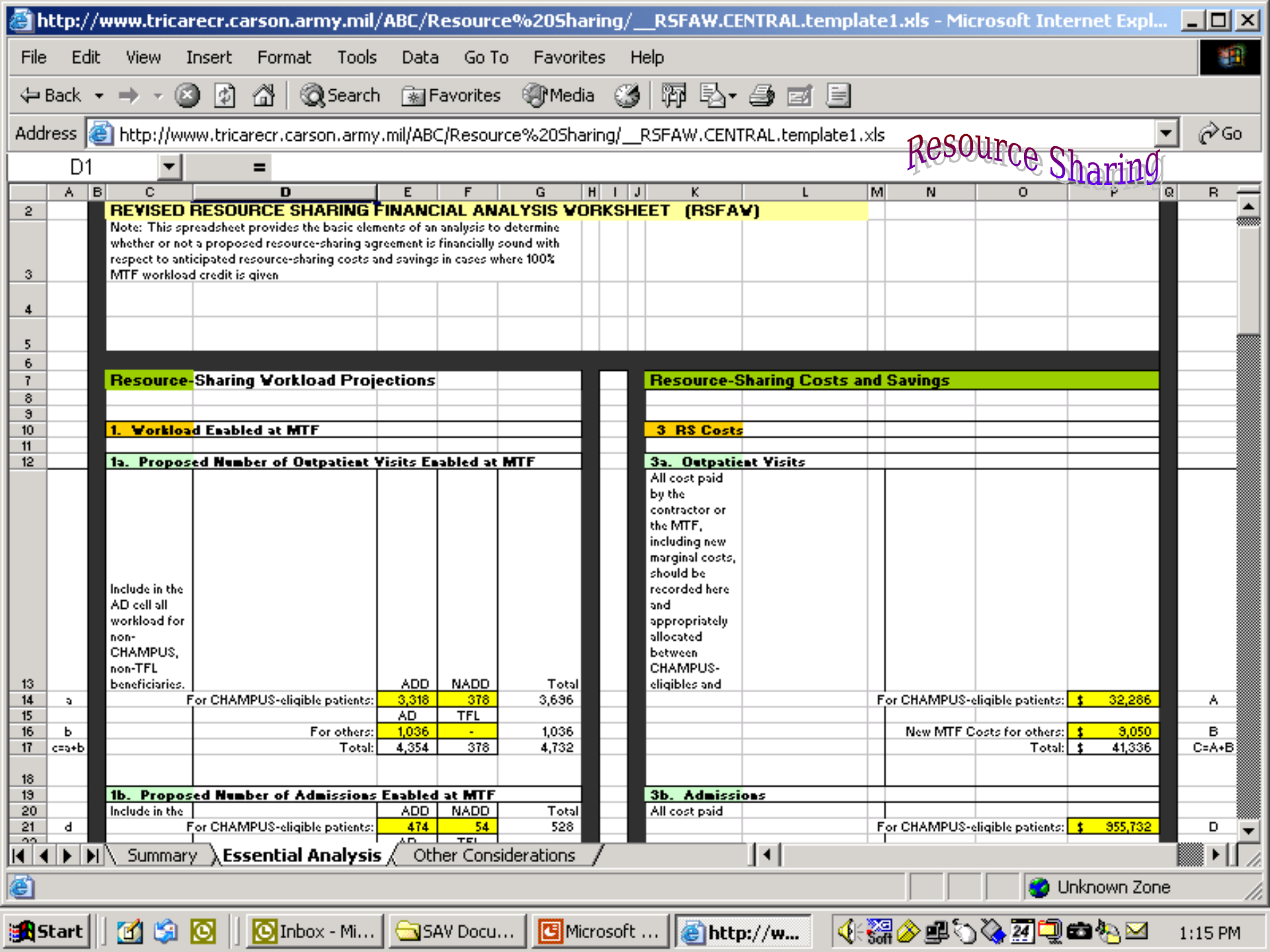
	F	G	H	I	J	K	L	M	N
1	Entity Code	Entity	Ben Cat -	Eligible	Enrollee	Non Enrollee	% Enrolled	% Not Enrolled	% Enrolled Group
2	3	LYSTER ACH-FT. RUCKER	AD	5,218	3,756	1,462	72%	28%	71: 75
3	3	LYSTER ACH-FT. RUCKER	ADFM	10,519	8,136	2,383	77%	23%	76: 80
4	5	BASSETT ACH-FT. WAINWRIGHT	AD	7,575	7,308	267	96%	4%	96:100
5	5	BASSETT ACH-FT. WAINWRIGHT	ADFM	11,611	10,820	791	93%	7%	91: 95
6	6	3rd MED GRP-ELMENDORF	AD	10,034	9,522	512	95%	5%	91: 95
7	6	3rd MED GRP-ELMENDORF	ADFM	16,902	15,348	1,554	91%	9%	91: 95
8	9	56th MED GRP-LUKE	AD	9,563	8,208	1,355	86%	14%	86: 90
9	9	56th MED GRP-LUKE	ADFM	17,342	13,730	3,612	79%	21%	76: 80
10	14	60th MED GRP-TRAVIS	AD	12,933	11,124	1,809	86%	14%	86: 90
11	14	60th MED GRP-TRAVIS	ADFM	18,676	15,101	3,575	81%	19%	81: 85
12	24	NH CAMP PENDLETON	AD	43,508	24,253	19,255	56%	44%	56: 60
13	24	NH CAMP PENDLETON	ADFM	41,920	35,734	6,186	85%	15%	81: 85
14	28	NH LEMOORE	AD	6,618	3,217	3,401	49%	51%	46: 50
15	28	NH LEMOORE	ADFM	10,450	9,153	1,297	88%	12%	86: 90
16	29	NMC SAN DIEGO	AD	74,640	42,785	31,855	57%	43%	56: 60
17	29	NMC SAN DIEGO	ADFM	75,938	64,294	11,644	85%	15%	81: 85
18	30	NH TWENTYNINE PALMS	AD	11,176	7,140	4,036	64%	36%	61: 65
19	30	NH TWENTYNINE PALMS	ADFM	7,797	7,021	776	90%	10%	86: 90
20	32	EVANS ACH-FT. CARSON	AD	16,958	15,497	1,461	91%	9%	91: 95
21	32	EVANS ACH-FT. CARSON	ADFM	23,386	20,640	2,746	88%	12%	86: 90

Table of Contents MHS Summary BOS Summary HSR Summary Catchment Area Summary PRIS
Unknown Zone
Start Inbox - Mi... SAV Docu... Microsoft ... http://w... 1:09 PM

Resource Sharing Templates

http://www.tricarecr.carson.army.mil>Information Warehouse>Business


Download Library - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricarecr.carson.army.mil/Business%20Analysis/BADOWNLOADS.htm
Go
Resource Sharing
Document Library : Documents : Business Analysis :
Up One Folder
Downloads
Hide Descriptions
Items: 3
Sort by: Title | Author | Date
Resource Sharing Opportunity and Option Period 7 Plan Survey
POC: Mr. Jim Massa
Summary of Resource Sharing Analysis
POC: Mr. Jim Massa
Central Region Resource Sharing Agreement Request, V1.2
POC: Mr. Jim Massa
The Digital Dashboard Services Component could not be loaded, possibly due to insufficient access privileges on this
Internet
Start
Inbox - Microsoft...
Microsoft Power...
Download Libr...
12:11 PM

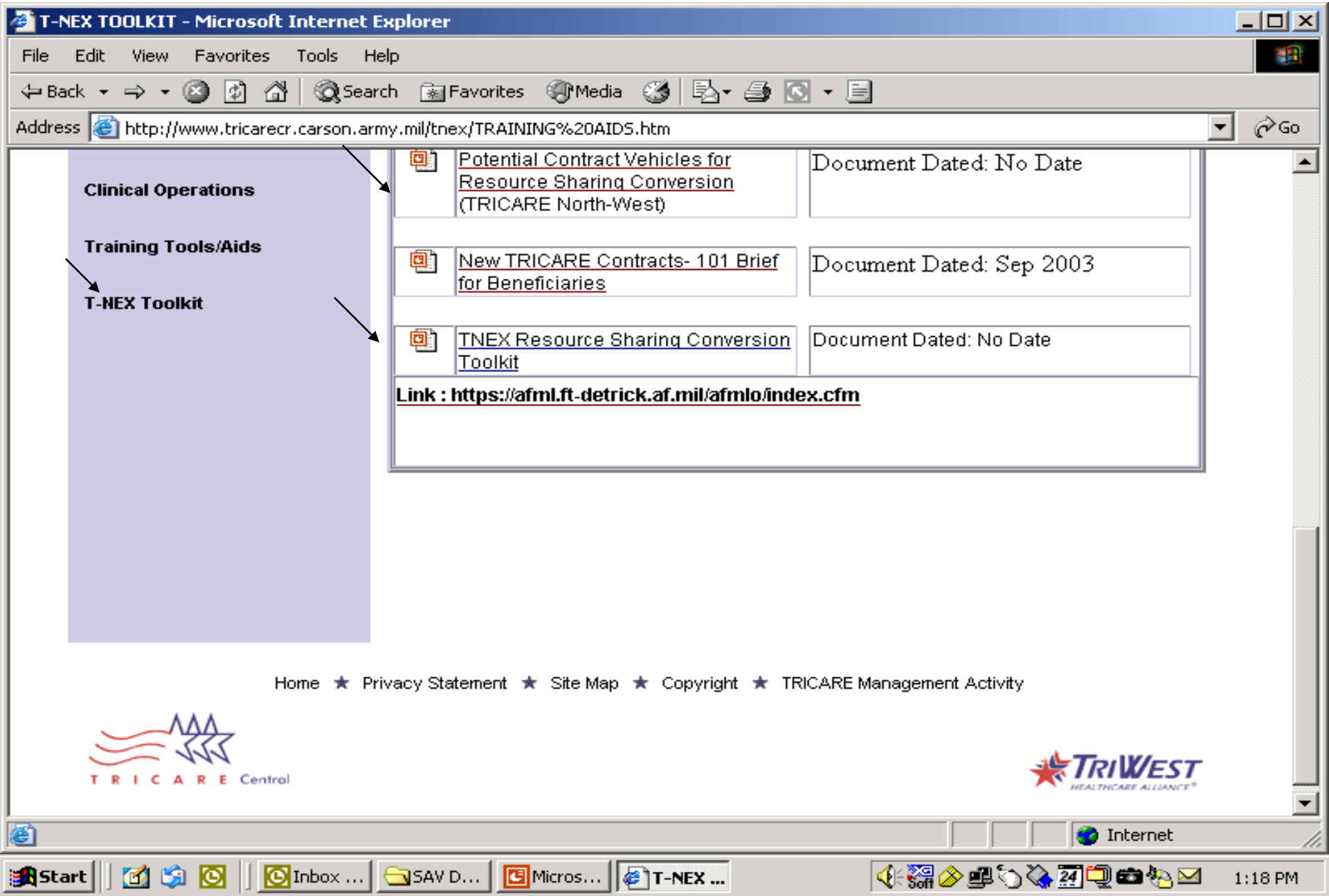

http://www.tricarecr.carson.army.mil/ABC/Resource%20Sharing/__RSFAW.CENTRAL.template1.xls - Microsoft Internet Expl...
File Edit View Insert Format Tools Data Go To Favorites Help
Back Search Favorites Media
Address http://www.tricarecr.carson.army.mil/ABC/Resource%20Sharing/__RSFAW.CENTRAL.template1.xls
Go
Resource Sharing
D1
REVISED RESOURCE SHARING FINANCIAL ANALYSIS WORKSHEET (RSFAW)
Note: This spreadsheet provides the basic elements of an analysis to determine whether or not a proposed resource-sharing agreement is financially sound with respect to anticipated resource-sharing costs and savings in cases where 100% MTF workload credit is given
Resource-Sharing Workload Projections
1. Workload Enabled at MTF
1a. Proposed Number of Outpatient Visits Enabled at MTF
Include in the AD cell all workload for non-CHAMPUS, non-TFL beneficiaries.
ADD NADD Total
a For CHAMPUS-eligible patients: 3,318 378 3,696
AD TFL
b For others: 1,036 - 1,036
c=a+b Total: 4,354 378 4,732
1b. Proposed Number of Admissions Enabled at MTF
Include in the
ADD NADD Total
d For CHAMPUS-eligible patients: 474 54 528
Resource-Sharing Costs and Savings
3 RS Costs
3a. Outpatient Visits
All cost paid by the contractor or the MTF, including new marginal costs, should be recorded here and appropriately allocated between CHAMPUS-eligibles and
For CHAMPUS-eligible patients: $ 32,286 A
New MTF Costs for others: $ 9,050 B
Total: $ 41,336 C=A+B
3b. Admissions
All cost paid
For CHAMPUS-eligible patients: $ 955,732 D
Summary Essential Analysis Other Considerations
Unknown Zone
Start Inbox - Mi... SAV Docu... Microsoft ... http://w... 1:15 PM

Next Generation of Contracts Information

www.tricarecr.carson.army.mil/lead agent.htm

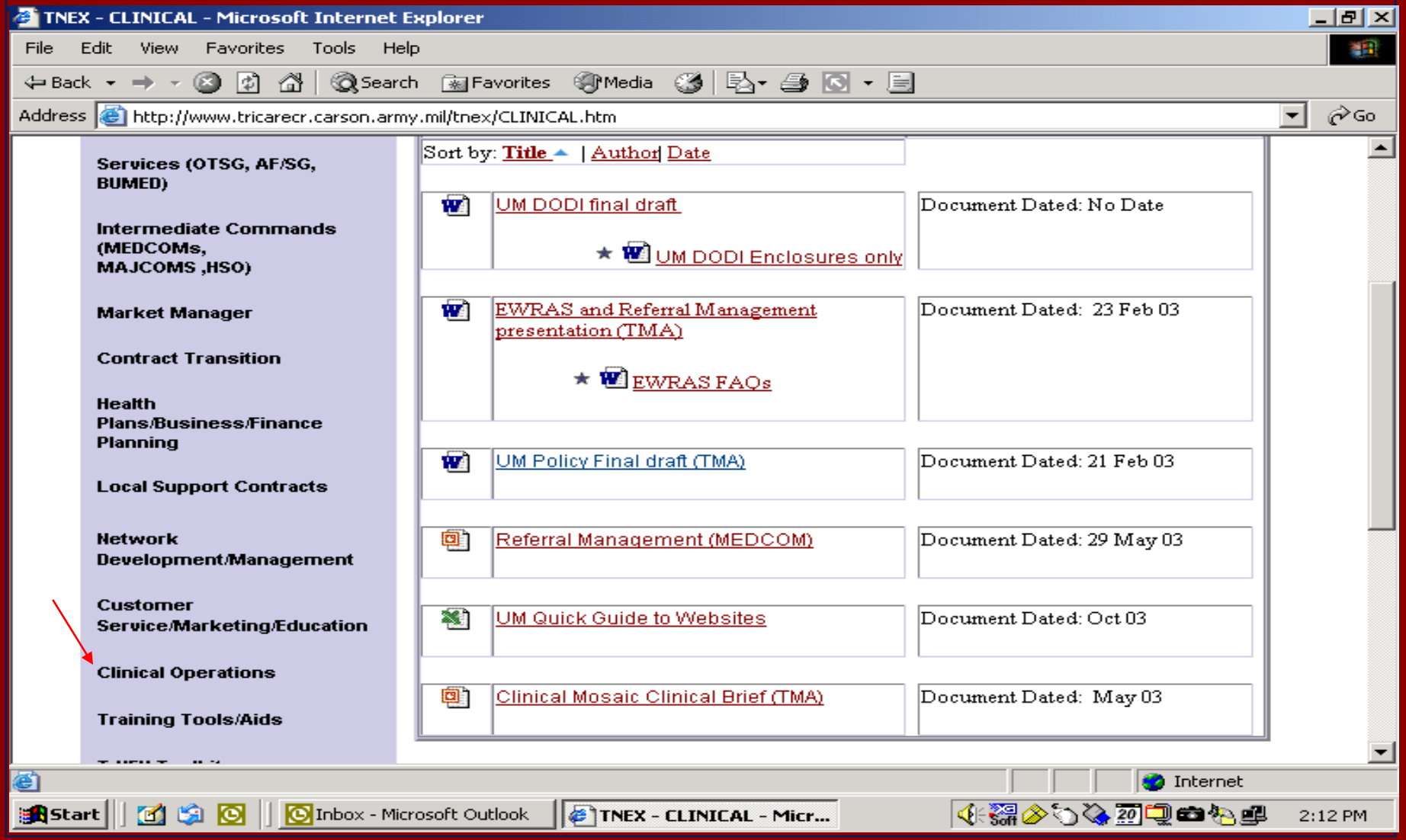
TRICARE Central Lead Agent - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricarecr.carson.army.mil/leadagent.htm
Go
Regional Health Service Plan
Check Out What's New
Find a TRICARE Central MTF
Beneficiary Information Specific
Central Region Federal Health Care Alliance (CRFHCA)
Beneficiary Counseling and Assistance Coordinator (BCAC) Directory
Debt Collection Assistance Officer Directory
INFORMATION WAREHOUSE
Welcome to the TRICARE Central Region Lead Agent Office
Located at Specker Avenue. Bldg 1011 Fort Carson, Colorado 80913-5000., the Lead Agent Office provides government oversight of the TRICARE program in the 16-state Central Region. Use this Lead Agent Office portal to navigate through the "Central Region, Central Source" web site and find such information as
WHAT'S NEW!
Click in the box
TRICARE Next Generation of Contracts
TRICARE
a TRICARE Central Region map showing military treatment facilities (MTF),
links to the Central Region MTFs,
links to the debt collection assistance officer and beneficiary counseling and assistance coordinator,
news releases about the military services and the TRICARE program,
Internet
Start
Inbox - Microsoft...
Microsoft Power...
TRICARE Centr...
12:26 PM

http://www.tricarecr.carson.army.mil>NextGeneration of Contracts>Tra



Utilization Management

http://www.tricarecr.carson.army.mil>Next Generation of Contracts>Clinical Operatio



Revised%20Financing_Resource%20Sharing%20(MEDCOM)[1] - Microsoft Internet Explorer
File Edit Browse Go To Favorites Help
Back Search Favorites Media
Address file:///C:/Documents%20and%20Settings/guillorym.REGION8/Local%20Settings/Temporary%20Internet%20Files/Content.IE5/MDXYB6
Go

Revised Financing Objective

- ✓ Control of leakage to the PSC for MTF enrollees
- ✓ Understanding the data so MTFs can make informed decisions
- ✓ Stream-lined business process approach

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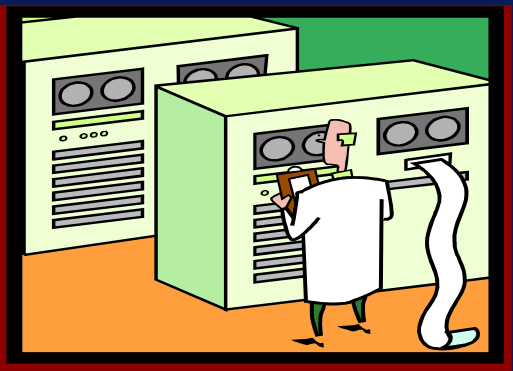
Revised Financing Reports



Reports will be created for MTF “quick” viewing

Daily transactions to be posted on TMA-W’s PSC website & transaction balances reported like “e-banking”

https://199.211.84.37/Purchased_Care/Index.cfm

Contract Transition

Health Plans/Business/Finance Planning

Local Support Contracts

Network Development/Management

Customer Service/Marketing/Education

Clinical Operations

Training Tools/Aids

T-NEX Toolkit

Revised Financing Resource Sharing (MEDCOM)	Document Dated: No Date
Revised Finance (Talking Paper) - REGION10	Document Dated: 21 Jan 2003
Business Plan Templates	Document Dated: No Date
Revised Financing (MEDCOM)	Document Dated: No Date
T-Nex Financing (TMA)	Document Dated: No Date

Catchment Area Directory - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/catchmentarea/
Go

Information Systems

Catchment Area Directory

The Catchment Area Directory allows users to look up the Medical Treatment Facility (MTF)/Defense Medical Information System (DMIS) ID numbers using different search criteria. Data for Inpatient catchment, non-catchment, BRAC, and STSF may be found here. For more information on how to save the data results from the searches, please Click Here.

MTF/DMIS Retrieval by ZIP Code

This selection retrieves the MTF/DMIS numbers associated with the selected ZIP Code.

If you don't have McFas Access, try these links

ZIP Code Retrieval by MTF/DMIS

This selection retrieves the ZIP Codes associated with the selected MTF/DMIS numbers.

MTF/DMIS Name Retrieval

This selection allows the user to enter a character string (spaces are allowed) to search for the MTF/DMIS name.

MTF/DMIS Retrieval by ZIP Code, End Date of Care and Sponsor Branch of Service

This selection retrieves the MTF/DMIS Codes associated with the selected ZIP Code, End Date of Care and Sponsor Branch of Service.

Internet
Start Microso... keeper ... QUEST ... Catch... 1:57 PM

Catchment Area By MTF/DMIS - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/catchmentarea/mtfrecord.cfm?DMIS_HOLD=010
Go

Information Systems

Catchment Area By MTF/DMIS

The MTF/DMIS selected was **010** - **DAVIS-MONTHAN AFB, AZ** . Select the Health Services Area Type from the options available. Click the Back button on the top of your browser to search for another MTF/DMIS code.

Health Services Area Type: All Areas

- All Areas
- Catchment
- Non-Catchment
- Brac
- STSF Catchment
- Catchment/Non-Catchment/Brac

View Data Download da

Clear Entry Show

Back Home Top

Done
Internet
Start Microso... keeper ... QUEST ... Catch... 1:58 PM

Catchment Area - Query Results - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/catchmentarea/mtfrt.cfm?DMIS_HOLD=010
Go

Catchment Area - Query Results

The requested query resulted in **114** total records. Use the navigation below the displayed results to view additional records. Click here to save the query results to a tab delimited file (i.e Excel, etc). Click the Back button on the top of your browser to search for another Health Services Area Type. Click here for the option of querying the MTF/DMIS code by record number.

What's This? Click on Statu

MTF: 010 - **DAVIS-MONTHAN AFB, AZ**
Health Services Area Type:

Zip Code	Distance	Status	Effective Date	Termination Date	Health Services Region	Health Services Area Type
85245	032	Z	Nov-01-1996	Dec-31-1999	07	2
85602	036	Z	Nov-01-1996	Dec-31-1999	07	2
85614	020	Z	Effective since beginning of system	Dec-31-1999	07	2
85619	024	Z	Effective since beginning of system	Dec-31-1999	07	2
85622	019	Z	Mar-01-1985	Dec-31-1999	07	2
85623	033	Z	Effective since beginning of system	Dec-31-1999	07	2
85627	035	Z	Nov-01-1997	Dec-31-1999	07	2
			Effective since beginning of			

Category Description Page - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/catchmentarea/cathelp.cfm?MTFZIP_STATUS_PARM=#URLEncodedFormat(MTFZIP_STATUS_PARM)
Go

MTF/AREA ZIP CODE STATUS

THE STATUS OF THE ZIP CODE FOR A GIVEN MILITARY TREATMENT FACILITY.

Z	= ALL DOD BENEFICIARIES.
A	= ARMY BENEFICIARIES ONLY.
N	= NAVY AND MARINE BENEFICIARIES ONLY.
F	= AIR FORCE BENEFICIARIES ONLY.
O	= OTHER BENEFICIARIES (E.G. COAST GUARD) ONLY.
-O	= ALL EXCEPT OTHER (E.G. COAST GUARD) BENEFICIARIES.
-F	= ALL EXCEPT AIR FORCE BENEFICIARIES.
-N	= ALL EXCEPT NAVY AND MARINE BENEFICIARIES.
-A	= ALL EXCEPT ARMY BENEFICIARIES.
AN	= ARMY, NAVY, AND MARINE BENEFICIARIES ONLY.
AF	= ARMY AND AIR FORCE BENEFICIARIES ONLY.
AO	= ARMY AND OTHER BENEFICIARIES ONLY.
NF	= NAVY, MARINE, AND AIR FORCE BENEFICIARIES ONLY.
NO	= NAVY, MARINE, AND OTHER BENEFICIARIES ONLY.
FO	= AIR FORCE AND OTHER BENEFICIARIES ONLY.
XB	= NO BENEFICIARIES ARE INCLUDED IN CATCHMENT AREA DUE TO GEOGRAPHIC BARRIER.
XR	= NO BENEFICIARIES ARE INCLUDED IN CATCHMENT AREA DUE TO ENFORCEMENT OF OVERLAP PARTITIONING RULE (E.G. ANOTHER FACILITY IS 10 MILES CLOSER).
BLANK	= PHS (PUBLIC HEALTH SERVICE) CATCHMENT AREA

Internet
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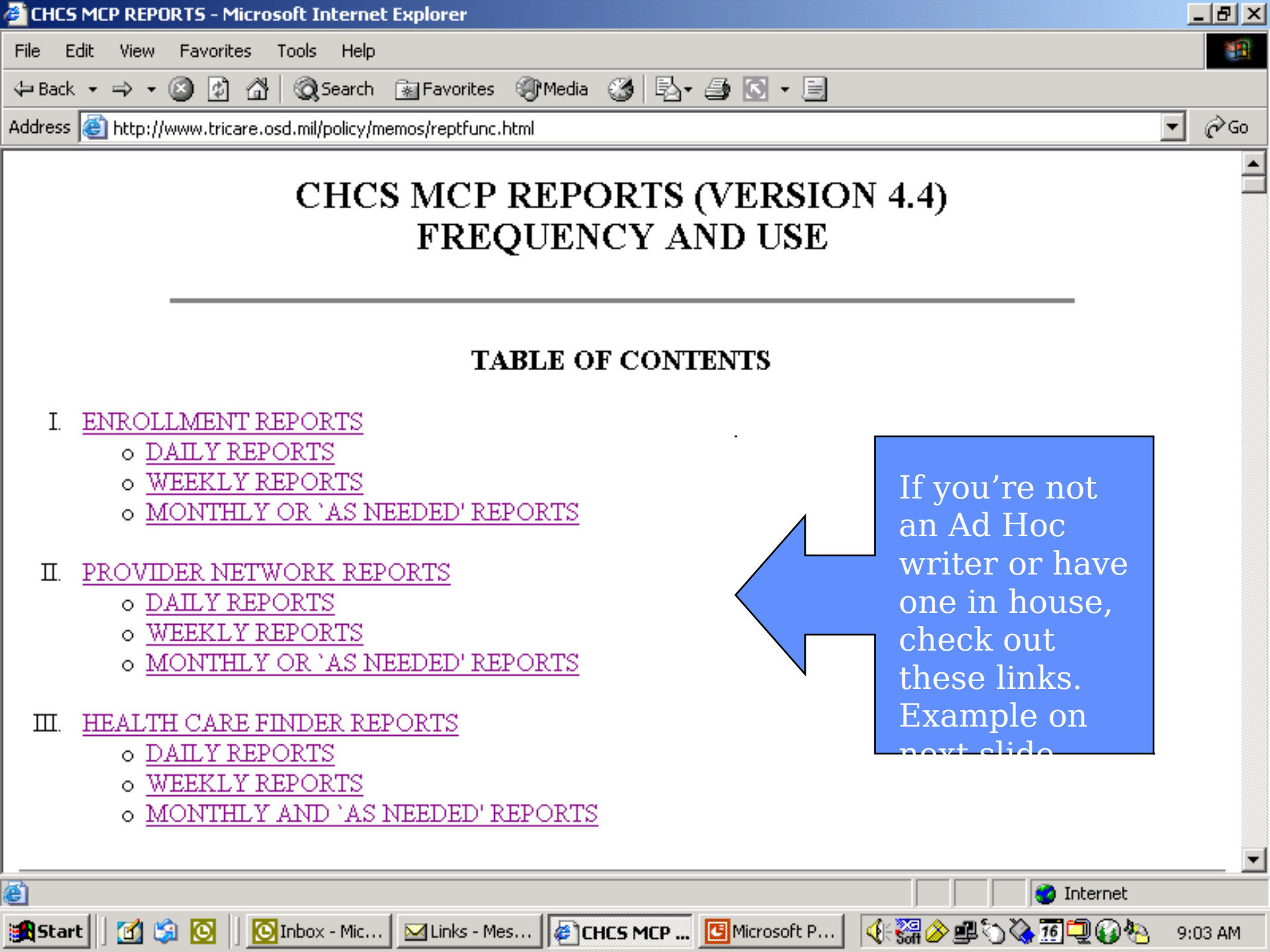
CHCS MCP REPORTS - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/policy/memos/reptfunc.html
Go
CHCS MCP REPORTS (VERSION 4.4)
FREQUENCY AND USE
TABLE OF CONTENTS
I. ENROLLMENT REPORTS
DAILY REPORTS
WEEKLY REPORTS
MONTHLY OR 'AS NEEDED' REPORTS
II. PROVIDER NETWORK REPORTS
DAILY REPORTS
WEEKLY REPORTS
MONTHLY OR 'AS NEEDED' REPORTS
III. HEALTH CARE FINDER REPORTS
DAILY REPORTS
WEEKLY REPORTS
MONTHLY AND 'AS NEEDED' REPORTS
If you're not an Ad Hoc writer or have one in house, check out these links. Example on
Internet
Start
Inbox - Mic...
Links - Mes...
CHCS MCP ...
Microsoft P...
9:03 AM

CHCS MCP REPORTS - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://www.tricare.osd.mil/policy/memos/reptfunc.html#RTFToC2
Go

DAILY REPORTS

1. *Enrollment/Disenrollment Discrepancy Report*

Menu Path: EMCP>OENR>DRPM>2
OMCP>DEMR>2

Contents: This report is an alphabetical listing by enrollee name of those enrollments rejected by DEERS or having invalid/inconsistent data in CHCS. CHCS assigns these rejected enrollments a status of "Invalid Enrollment". The report will identify the reason for rejection and the data that must be corrected in CHCS so that the enrollment will be accepted by DEERS when retransmitted by the user.

Beneficiaries on this report are not currently grouped by division.

Use: The user shall consult this report to identify enrollments and disenrollments that were rejected because the enrollment or demographic data is incorrect or inconsistent. Invalid enrollments should be corrected and retransmitted so they can be accepted by DEERS.

Frequency: This report MUST be run before CHCS purges the DEERS reject responses (usually every 2 or 3 days). Run nightly.

Special Instructions: These discrepancies must be manually corrected through the enrollment or disenrollment process. If you do not correct these invalid enrollments/disenrollments, they will remain in CHCS as invalid but are counted as an enrollment or disenrollment. They will not be recorded or counted in DEERS. CHCS enrollment counts

Internet
Start Inbox - Mic... Links - Mes... CHCS MCP ... Microsoft P... 9:04 AM

LAO Warehouse - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address http://www.tricarecr.carson.army.mil/warehouse2003.htm

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Screen Shot of Information Warehous

LINKS:

Quality Profiles - NCQA site for quality improvement NOTE: Requires the use of Username: Pfizer Password: Quality

Internet Medical Directory - staff and patient education material

VA National Center for Patient Safety

US Army MEDCOM Quality Management Office

TRICARE Central Lead Agent Information Warehouse

Information Security

- Contracting Division
- Managed Care Division
- Clinical Operations Division
- Free CEUs - EDUCATION
- Business Analysis Division
- Data / Coding Section
- TRICARE -Online
- Appointment Standardization III

Internet

Start | Inbox - Microsoft... | Microsoft Power... | LAO Warehous... | 1:50 PM

DATA - Microsoft Internet Explorer

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Address http://www.tricarecr.carson.army.mil/Coding/DATA.htm

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Screen Shot of Data/Coding Section on Information Var

LINKS:

DATA Coding Section

Enterprise Wide Referral and Authorization System (EWRAS)

AF Acronym Finder

Program Analysis and Evaluation

AD HOC Assistant

Catchment Area Directory by MTF & DMIS ID search criteria.

This site provides MTF-level enrollment reports

- MHS Mgmt & Analysis / Reporting Tool (M2)
- Managed Care Forecasting & Analysis System (MCFAS)
- GPM / HCI Data Sources
- CHCS Reports
- FY03 to FY08 "Eligibles" Excel Spreadsheets
- Coding

Internet

Start Inbox - Microsoft... Microsoft Power... DATA - Micros... 1:51 PM

Conclusion

- DITSCAP
- HIPAA
- New DEERS
- CHCS II
- TRICARE-on-Line
- EWRAS
- Data Sources

Thank You!